



RELEASE NOTES

Version 4.3

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Compatibility

Before updating a firewall to version 4.3.8, some intermediate updates may be required, depending on the source version:

From a 2.X version	Update to version 3.7.16 LTSB, then to the latest 3.7.X LTSB version available
From a 3.X version	Update to the latest 3.7.X LTSB or 3.11.X LTSB version available
From a 4.0.X version	Update to version 4.1.6

Hardware compatibility

 $\rm SN160(W),\,SN210(W),\,SN310,\,SN510,\,SN710,\,SN910,\,SN1100,\,SN2000,\,SN2100,\,SN3000,\,SN3100,\,SN6000$ and $\rm SN6100$

SNi20, SNi40 and SNxr1200

Stormshield Network Elastic Virtual Appliances: EVA1, EVA2, EVA3, EVA4, EVAU and VPAYG

Hypervisors

VMware ESXi	Versions 6.5, 6.7 and 7.0
Citrix Xen Server	Version 7.6
Linux KVM	Red Hat Enterprise Linux 7.9
Microsoft Hyper-V	Windows Server 2012 R2 and 2019

Authentication servers

Microsoft Active Directory - LDAP(S)	Windows Server 2012 R2 and 2019
RADIUS Kerberos SPNEGO	Windows Server 2012 R2, 2016 and 2019

StormshieldNetwork client software

Windows SSO Agent	Version 3.0.2
Linux SSO Agent	Version 3.0.2
SSL VPN client	Version 3.0.1
IPsec VPN Client	Version 6.87.108





SN Real-Time Monitor

SN Real-Time Monitor version 4.0.0 is not compatible with SNS firewalls in the current version. A specific version of SN Real-Time Monitor compatible with SNS firewalls will be released later.

Web browsers

In order for the firewall administration interface to operate optimally, you are advised to use the latest versions of Microsoft Edge, Google Chrome and Mozilla Firefox (ESR version - Extended Support Release). For further information on these versions, please refer to the relevant vendors for the life cycles of their products.

Public Cloud

Amazon Web Services	
Microsoft Azure	
3DS OUTSCALE	



New firewall behavior

This section lists the changes made to the automatic behavior of the firewall when your SNS firewall in version 4.3.8 is updated from the latest 3.11.x LTSB version available.

Changes introduced in version 4.3.7

Find out more

Stealth mode - SNS firewalls in factory configuration are in stealth mode by default.

Changes introduced in version 4.3.3

Find out more

- QoS QoS configurations set in versions earlier than SNS 4.3 are no longer valid. Traffic shapers must be configured so that such QoS configurations can be enabled after the update to SNS version 4.3.
- High availability and link aggregation On configurations equipped with link aggregation, when high availability is initialized, the Enable link aggregation when the firewall is passive option is enabled by default.
- TPM-equipped firewalls (SNi20, SN1100 and SN3100) After an update to SNS version 4.3, secrets stored in the TPM must be sealed with the new technical characteristics of the system, by using the command: tpmctl -svp <TPMpassword>.
 For more information on this topic, refer to the Stormshield knowledge base.
- TLS 1.3 protocol Some TLS 1.3 traffic that previously could not be blocked, can now be blocked due to a new server certificate analysis.
- TLS 1.3 protocol The SSL proxy now supports the TLS 1.3 protocol.
- IPsec profiles/Diffie-Hellman groups When an IKE/IPsec profile is created, the Diffie-Hellman group suggested by default is now DH14 (more secure) instead of DH1.
- Protection from brute force attacks Remote SSH access to the firewall is now protected from brute force attacks.
- RADIUS authentication The maximum number of tries and the idle timeout allowed to set up a connection to a RADIUS server (main server and backup server) can now be configured.
- RADIUS authentication RADIUS servers can now be reached in IPv6.
- SSL VPN The minimum mask size for the network object assigned to UDP and TCP clients in the SSL VPN configuration is now /28. If the mask of this network object was /29, it must be modified before migrating the firewall to version 4.3.3 or higher.
- Certificate enrollment When they submit a certificate enrollment request, users must now personally define the encryption key used to encrypt their private key.
- Hardening of the operating system a specific local port for connection to agents/servers
 (main and backup) can no longer be specified for the RADIUS and SSO Agent authentication
 methods. These options could only be configured by using the AgentBindPort and
 BackupBindPort tokens found in the configuration files for these authentication methods.
- Hardening of the operating system SNS firewalls now generate a system event whenever the mechanism that verifies the integrity of executable files refuses to run a binary.





Changes introduced in version 4.2.5

Find out more

 SPNEGO authentication - The spnego.bat script, available in the MyStormshield personal area, now supports AES256-SHA1, replacing the previous cryptographic algorithm used, RC4-HMAC-NT.

Changes introduced in version 4.2.4

Find out more

- Hardening of the operating system Only *shell* scripts are allowed, but they must be explicitly called up by the interpreter (e.g., sh script.sh instead of ./script.sh).
- Hardening of the operating system For scripts launched through the event scheduler (eventd), the interpreter must be added for each task described in the event scheduler configuration file.
- Hardening of the operating system Scripts must be located only in the root partition (/) so that they can be run.
- Stealth mode SNS firewalls in factory configuration are no longer in stealth mode by default.
- IPsec DR mode New warnings now appear in the **Messages** widget of the dashboard when IPsec DR mode is enabled.
- IPsec DR mode After fixing an anomaly in the implementation of the ECDSA algorithm based on Brainpool 256 elliptic curves, IPsec tunnels could no longer be set up in DR mode, based on ECDSA and Brainpool 256 elliptic curves, between firewalls in SNS version 4.2.1 or SNS 4.2.2 and firewalls in SNS version 4.2.4 (or higher).
- Active Update For clients who use internal mirror sites, you need to update the Active
 Update packets hosted on their own servers so that packets signed by the new certification
 authority are used.
- Stormshield Management Center agent On SNS firewalls managed via SMC in version 3.0, if the link with the SMC server cannot be set up within 30 seconds after a configuration is restored, the previous configuration will be restored.
- Logs The possibility of storing all types of logs on a disk (including connection logs) has been enabled again by default on firewalls in factory configuration

Changes introduced in version 4.2.2

Find out more

• IPsec VPN - The firewall disables the ESN when the peer is in IKEv1.

Changes introduced in version 4.2.1

Find out more

- IPsec VPN ESN support for ESP anti-replay is automatically enabled.
- IPsec VPN DR mode in SNS version 4.2 is not compatible with DR mode in earlier SNS versions, and the firewall does not allow updates of firewalls with DR mode enabled.





- The configurations listed below are no longer allowed in version 4.2:
 - IKEv1 rules based on pre-shared key authentication in aggressive mode (mobile and site-to-site tunnels),
 - IKEv1 rules based on hybrid mode authentication (mobile tunnels),
 - ° IKEv1 backup peers.
- Logs A field specifying the type of VPN rule (mobile tunnel or site-to-site tunnel) was added to IPsec VPN logs.
- SNMP An SNMP trap is now raised whenever an IPSec VPN peer cannot be reached.
- SNMP A new MIB (STORMSHIELD-OVPNTABLE-MIB) is available.
- SNMP STORMSHIELD-VPNSA-MIB offers additional IPsec statistics.
- Authentication Captive portal On firewalls configured in strict HTTPS mode (using the CLI/Serverd command CONFIG AUTH HTTPS sslparanoiac=1), the configuration of the captive portal no longer allows the selection of certificates other than server certificates containing the ExtendedKeyUsage ServerAuth.
- Authentication SSO Agent The SSO agent v3.0 or higher must be used with SNS firewalls in version 4.2..
- SSL VPN The SSL VPN client v2.9.1 or higher must be used with SNS firewalls in version 4.2.
- Logs Log files created when verbose mode is enabled on firewall services are now placed in a dedicated folder /log/verbose and no longer directly in the /log folder.
- SSL VPN The configuration file meant for the Stormshield SSL VPN client includes the parameter *auth-nocache* to force the client not to cache the user's password (except for SSL VPN clients configured in Manual mode).
- TLS v1.3 protocol The TLS v1.3 protocol is used for services on the firewall (captive portal, LDAPS, Syslog TLS, Autoupdate, etc.).
- Proxy The proxy rejects connections that use a version of the TLS protocol lower than version 1.2.

Changes introduced in version 4.1.6

Find out more

 After signature certificates are updated, the USB Recovery procedure must be used to install a version lower than 4.1.6 on a firewall in version 4.1.6 or higher.

Changes introduced in version 4.1.4

Find out more

 SSL VPN - A new version of the component that SSL VPN uses in portal mode is offered to users of this service.

Changes introduced in version 4.1.3

Find out more

IPsec VPN (IKEv1 + IKEv2) - The warning that appeared when a combined IKEv1/ IKEv2
 IPsec policy was used has been deleted.





- SSL VPN The SSL VPN client now applies the interval before key renegotiation set by default on the SSL VPN server to 14400 seconds (4 hours).
- Default gateway Default gateways located in a public IP network outside the firewall's
 public address range can again be defined on the firewall. This behavior already existed in
 version 3.11.

Changes introduced in version 4.1.1

Find out more

- LDAP directories Secure connections to internal LDAP directories are now based on standard protocol TLS 1.2.
- HTTP cache function The HTTP cache function can no longer be used in filter rules.
- Directory configuration The default port used to access the backup LDAP server is now the same as the port that the main LDAP server uses.
- SNMP agent The use of the value snmpEngineBoots has changed in order to comply with RFC 3414.
- Configuring protected mode A new setting (stealth mode) makes it possible to allow the firewall's response to ICMP requests. This new setting takes priority over sysctl net.inet.ip.icmpreply calls.

Changes introduced in version 4.0.3

Find out more

 IPsec VPN - As some algorithms are obsolete and will be phased out in a future version of SNS, a warning message now appears to encourage administrators to modify their configurations. This message appears when these algorithms are used in the profiles of IPsec peers.

Changes introduced in version 4.0.2

Find out more

Tighter security during firmware updates - Security is now tighter during firmware updates.
In addition to update packages being protected by signatures to ensure their integrity,
Stormshield now also secures communications with the update servers used. These
communications now take place in HTTPS and over port 443.

Changes introduced in version 4.0.1

Find out more

- The network controller used on SNi40, SN2000, SN3000, SN6000, SN510, SN710, SN910, SN2100, SN3100 and SN6100 firewalls has been upgraded and now allows VLANs with an ID value of 0. This measure is necessary for the industrial protocol PROFINET-RT.
- The internal name for interfaces has changed on firewall models SN160 and SN210(W). For
 configurations based on these firewall models and which use Bird dynamic routing, the
 dynamic routing configuration must be manually changed to indicate the new network
 interface names.





- Upgrading will cause the reinitialization of preferences in the web administration interface (e.g.: customized filters).
- Policy-based routing If the firewall has been reset to its factory settings (defaultconfig) after a migration from version 2 to version 3 then to version 4, the order in which routing will be evaluated changes and policy-based routing [PBR] will take over priority (policy-based routing > static routing > dynamic routing > ... > default route). However, if the firewall has not been reset, the order of evaluation stays the same as in version 1 (static routing > dynamic routing > policy-based routing [PBR] > routing by interface > routing by load balancing > default route).
- Industrial license Industrial licenses are now verified and the configuration of industrial protocols is suspended if the license is missing (or when firewall maintenance has expired).
- New graphical interface The SNS version 4.0.1 graphical interface has been fully reworked to improve user comfort. It is now easier to switch between Configuration and Monitoring modules.



New features and enhancements in version 4.3.8

Site-to-site IPsec tunnels with IPv6 traffic endpoints

The keepalive option can now be enabled on IPsec tunnels that have IPv6 traffic endpoints.

Static routes using router objects as gateways

Support reference 84239

In configurations that use a router object as the gateway for a static route without specifying the network interface used, this interface is determined dynamically so that it can be added to protected network interfaces.





Resolved vulnerabilities in version 4.3.8

SOFBUS and LACBUS protocol analyzes

A medium severity vulnerability was fixed in the SOFBUS and LACBUS protocol analyzer.

Details on this vulnerability can be found on our website https://advisories.stormshield.eu/2022-015/.

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Version 4.3.8 bug fixes

System

SSL VPN

Support reference 83972

SSL VPN tunnels no longer fail to set up during the TLS negotiation phase when the authentication of the Stormshield SSL VPN client required too much time (e.g., in two-factor authentication).

Router and link monitoring - Logs

Support reference 84125

An anomaly in tracking the changing statuses of routers and links would cause a "Remote host unreachable" log to be written in the system log file every minute. This anomaly has been fixed.

High availability

Support reference 84100

In a high availability configuration, when a link is lost on the active node of the cluster, the switch from the active to passive node now takes place faster. This allows the passive node to switch more quickly to an active state, therefore minimizing interruption to network traffic.

Refreshing IP addresses of FQDN objects

The IP addresses of FQDN objects are now correctly refreshed in the filter policy. This regression appeared in SNS version 4.3.6.

Viewing URL and SSL filtering groups

The help in the CLI/SSH command tproxyd command no longer wrongly indicates the possibility of viewing information about URL and SSL filtering groups. Ever since SNS version 4.1, such information is returned with the command urlctl -g.

The CLI/SSH command sysinfo displays information about URL and SSL filtering groups once again, as it now refers to the urlctl -g command to retrieve it. This regression appeared in SNS version 4.1.

Regular CRL retrieval

Support reference 84431

When the command PKI CONFIG UPDATE is used, an incorrect value (such as Any) can no longer be entered in the checkcrlbindaddr argument.

Intrusion prevention

Command displaying QoS rules in the console

Several anomalies have been fixed in the system command that displays rules relating to QoS (sfctl -s qos command):





- Filter rules regarding ICMP and which use a QoS queue with a **Connection threshold (Action** > **Quality of service** tab) no longer wrongly display the UDP threshold,
- Filter rules that use a QoS queue without a Connection threshold are now displayed.



Known Issues

The up-to-date list of the known issues related to this SNS version is available on the Stormshield Knowledge base. To connect to the Knowledge base, use your MyStormshield customer area identifiers.



Limitations and explanations on usage

SD-WAN and QoS



IMPORTANT

These are early access features.

You must refer to the Known issues before enabling these features or updating an existing QoS configuration to an SNS 4.3 version.

The following restrictions have been placed on QoS implemented in SNS version 4.3:

- Maximum bandwidth supported: 1Gbps,
- · Interfaces supported:
 - ° Ethernet,
 - ° IPsec,
 - ° GRETAP,
 - Virtual IPsec (VTIs),
 - ° VLAN.
- PRIQs and CBQs are not compatible with one another and must not be used in the same traffic shaper,
- · Queue names must not exceed 7 characters,
- · Queue thresholds must be configured either in all absolute values or all percentages,
- The total amount of reserved bandwidth must not exceed the bandwidth of the traffic shaper.

Firewalls equipped with a TPM (SNi20, SN1100 and SN3100)

Support reference 83580

After an update to version SNS 4.3, secrets stored in the TPM must be sealed with the new technical characteristics of the system by using the command: tpmctl -svp <TPMpassword>.

For more information on this topic, refer to the Stormshield knowledge base.

PROFINET RT protocol

Support reference 70045

The network controller used on SNi40, SN2000, SN3000, SN6000, SN510, SN710, SN910, SN2100, SN3100 and SN6100 firewalls has been upgraded and allows VLANs with an ID value of 0. This measure is necessary for the industrial protocol PROFINET-RT.

However, IX network modules (fiber 2x10Gbps and 4x10Gbps equipped with INTEL 82599) and IXL modules (see the list of affected modules) were not upgraded and therefore cannot manage PROFINET-RT.





IPsec VPN

Optimized distribution of encryption/decryption operations

In a configuration with a single IPsec tunnel that several streams of traffic pass through, enabling the mechanism that optimizes encryption and decryption operations could disrupt the sequence of packets and potentially make the recipient reject encrypted packets based on the anti-replay window size configured.

Interruption of phase 2 negotiations

The Charon IPsec management engine, used in IKEv1 policies, may interrupt all tunnels with the same peer if a single phase 2 negotiation fails.

This occurs when the peer does not send notifications following a failed negotiation due to a difference in traffic endpoints.

As mentioned earlier, the behavior of the Racoon IPsec management engine was modified in version 4.1.0 so that this issue no longer occurs in Racoon <=> Charon tunnels.

However, you may still encounter this issue when the Charon IPsec management engine negotiates with an appliance that does not send failure notifications.

IPsec restrictions

There are several restrictions when IKEv1 and IKEv2 peers are used in the same IPsec policy:

- "Aggressive" negotiation mode is not allowed for IKEv1 peers using pre-shared key authentication. An error message appears when there is an attempt to enable the IPsec policy.
- The hybrid authentication method does not function for IKEv1 mobile peers.
- Backup peers are ignored. A warning message appears when the IPsec policy is enabled.
- The "non_auth" authentication algorithm is not supported for IKEv1 peers. In such cases, the IPsec policy cannot be enabled.
- In configurations that implement NAT-T (NAT-Traversal transporting the IPsec protocol through a network that performs dynamic address translation), the translated IP address must be defined as the ID of a peer that uses pre-shared key authentication and for which a local ID in the form of an IP address had been forced.

PKI

A Certificate Revocation List (CRL) is not required. Even if no CRLs are found for the certification authority (CA), negotiation will be allowed.

CRLs can be made mandatory by using the "CRLRequired=1" parameter in the CLI command CONFIG IPSEC UPDATE. When this parameter is enabled, the user must possess all the CRLs in the certification chain.

Support reference 37332

DPD [Dead Peer Detection]

The VPN feature DPD (Dead Peer Detection) makes it possible to check whether a peer is still up by sending ISAKMP messages.

If a firewall is the responder in an IPsec negotiation in main mode, and DPD has been set to "inactive", this parameter will be forced to "passive" in order to respond to the peer's DPD queries. During this IPsec negotiation, DPD will be announced even before the peer is identified, so before even knowing whether DPD queries can be ignored for this peer.





This parameter has not been modified in aggressive mode, as in this case DPD would be negotiated when the peer has already been identified, or when the firewall is the initiator of the negotiation.

IPsec VPN IKEv2

The EAP (Extensible Authentication Protocol) protocol cannot be used to authenticate IPsec peers that use the IKEv2 protocol.

In a configuration that implements an IPsec tunnel based on IKEv2 and address translation, the identifier that the source machine presents to the remote peer in order to set up the tunnel corresponds to its real IP address instead of its translated IP address. You are therefore advised to force the settings of the local identifier to be presented (**Local ID** field in the definition of an IKEv2 IPsec peer) using the translated address (if it is static) or an FQDN from the source firewall.

A backup configuration cannot be defined for IPsec peers using IKEv2. In order to implement a redundant IKEv2 IPsec configuration, you are advised to use virtual IPsec interfaces and router objects in filter rules (PBR).

SN Real-Time Monitor

SN Real-Time Monitor version 4.0.0 is not compatible with SNS firewalls in the current version. A specific version of SN Real-Time Monitor compatible with SNS firewalls will be released later.

Network

46 modems

To ensure the firewall's connectivity with a 4G USB modem, HUAWEI equipment from the following list must be used:

- E3372h-153,
- E8372h-153,
- E3372h-320.

Other key models may work, but they have not been tested.

Routing - Network directly connected to an interface on the firewall

Support reference 79503

Whenever a network is directly connected to an interface on the firewall, the firewall creates an implicit route to access this network. This route is applied prior to PBR rules (Policy Based Routing): PBR is therefore ignored for such networks.

Spanning Tree protocols (RSTP / MSTP)

Stormshield Network firewalls do not support multi-region MSTP configurations. A firewall implementing an MSTP configuration and interconnecting several MSTP regions may therefore malfunction when managing its own region.

If MSTP has been enabled on a firewall and it is unable to communicate with equipment that does not support this protocol, it would not automatically switch to RSTP.

Due to the way they operate, RSTP and MSTP cannot be enabled on VLAN interfaces and PPTP/PPPoE modems.





Interfaces

On SN160(W) and SN210(W) firewall models, the presence of unmanaged switches would cause the status of the firewall's network interfaces to stay permanently "up", even when they are not physically connected to the network.

The firewall's interfaces (VLAN, PPTP interfaces, aggregated interfaces [LACP], etc.) are grouped together in a common pool for all configuration modules. When an interface previously used in a module is released, it becomes reusable for other modules only after the firewall is rebooted.

Deleting a VLAN interface will change the order of such interfaces the next time the firewall starts. If such interfaces are listed in the dynamic routing configuration or monitored via SNMP MIB-II, this behavior would cause a lag and may potentially cause the service to shut down. You are therefore strongly advised to disable any unused VLAN interfaces instead of deleting them.

The possibility of adding WiFi interfaces in a bridge is currently in experimental mode and cannot be done via the graphical interface.

On SN160(W) models, configurations that contain several VLANs included in a bridge will not be supported.

Configurations containing a bridge that includes several unprotected interfaces, and a static route leaving one of such interfaces (other than the first), are not supported.

Bird dynamic routing

With the Bird dynamic routing engine in version 1.6.8, in configurations that use BGP with authentication, the "setkey no" option must be used. For further information on Bird configuration, refer to the **Bird Dynamic Routing** Technical Note.

When a Bird configuration file is edited from the web administration interface, the **Apply** action will send this configuration to the firewall. If there are syntax errors, the configuration will not be applied. A warning message indicating the row numbers that contain errors will prompt the user to correct the configuration. However, if a configuration containing errors is sent to the firewall, it will be applied the next time Bird or the firewall is restarted, preventing Bird from loading correctly.

Policy-based routing

If the firewall has been reset to its factory settings (defaultconfig) after a migration from version 2 to version 3 then to version 4, the order in which routing will be evaluated changes and policy-based routing [PBR] will take over priority (policy-based routing > static routing > dynamic routing >... > default route). However, if the firewall has not been reset, the order of evaluation stays the same as in version 1 (static routing > dynamic routing > policy-based routing [PBR] > routing by interface > routing by load balancing > default route).

System

Support reference 78677

Cookies generated for multi-user authentication

After a new security policy is implemented on mainstream web browsers, SNS multi-user authentication no longer functions when users visit unsecured websites via HTTP.

When this occurs, an error message or a warning appears, depending on the web browser used, and is due to the fact that the authentication cookies on the proxy cannot use the "Secure" attribute together with the "SameSite" attribute in an unsecured HTTP connection.

The web browser must be manually configured to enable browsing on these websites again.

Find out more





Preferences in the web administration interface

Upgrading to a major firmware release will cause the reinitialization of preferences in the web administration interface (e.g.: customized filters).

Support reference 51251

DHCP server

Whenever the firewall receives INFORM DHCP requests from a Microsoft client, it will send its own primary DNS server to the client together with the secondary DNS server configured in the DHCP service. You are advised to disable the Web Proxy Auto-Discovery Protocol (WPAD) on Microsoft clients in order to avoid such requests.

Support reference 3120

Configuration

The NTP client on firewalls only supports synchronization with servers using version 4 of the protocol.

Restoring backups

If a configuration backup is in a version higher than the current version of the firewall, it cannot be restored. For example, a configuration backed up in 4.0.1 cannot be restored if the firewall's current version is 3.9.2.

Dynamic objects

Network objects with automatic DNS resolution (dynamic objects), for which the DNS server offers round-robin load balancing, cause the configuration of modules to be reloaded only when the current address is no longer found in responses.

DNS (FQDN) name objects

DNS name objects cannot be members of object groups.

Filter rules can only be applied to a single DNS name object. A second FQDN object or any other type of network object cannot be added as such.

DNS name objects (FQDN) cannot be used in a list of objects Do note that no warnings will be displayed when such configurations are created.

When a DNS server is not available, the DNS name object will only contain the IPv4 and/or IPv6 address entered when it was created.

If a large number of DNS servers is entered on the firewall, or if new IP addresses relating to DNS name objects are added to the DNS server(s), several requests from the firewall may be required in order to learn all of the IP addresses associated with the object (requests at 5-minute intervals).

If the DNS servers entered on client workstations and on the firewall differ, the IP addresses received for a DNS name object may not be the same. This may cause, for example, anomalies in filtering if the DNS object is used in the filter policy.

Filter logs

When a filter rule uses load balancing (use of a router object), the destination interface listed in the filter logs may not necessarily be correct. Since filter logs are written as soon as a network packet matches the criteria of a rule, the outgoing interface will not yet be known. As such, the main gateway is systematically reported in filter logs instead.





Kaspersky antivirus

The option **Activate heuristic analysis** is not supported on SN160(W), SN210(W) and SN310 firewall models.

Link aggregation (LACP)

Support reference 76432

Link aggregation (LACP) is not compatible with the 40G SFP+ LM4 network module (reference NA-TRANS-QSFP40-SR).

High availability

Migration

When the passive member of a cluster is migrated from SNS v3 to SNS v4, established IPsec tunnels will be renegotiated; this is normal.

HA interaction in bridge mode and switches

In a firewall cluster configured in bridge mode, the average duration of a traffic switch was observed to be around 10 seconds. This duration is linked to the failover time of 1 second, in addition to the time that switches connected directly to the firewalls take to learn MAC addresses.

Policy-based routing

A session routed by the filter policy may be lost when a cluster is switched over.

Models

High availability based on a cluster of firewalls of differing models is not supported. Clusters in which one firewall uses 32-bit firmware and the other uses 64-bit firmware are also not allowed.

VLAN in an aggregate and HA link

Support reference 59620

VLANs belonging to an aggregate (LACP) cannot be selected as high availability links. This configuration would prevent the high availability mechanism from running on this link — the MAC address assigned to this VLAN on each firewall will therefore be 00:00:00:00:00:00.

IPv6 support

In SNS version 4, the following are the main features that are unavailable for IPv6 traffic:

- IPv6 traffic through IPsec tunnels based on virtual IPsec interfaces (VTI),
- IPv6 address translation (NATv6),
- Application inspections (Antivirus, Antispam, URL filtering, SMTP filtering, FTP filtering and SSL filtering),
- Use of the explicit proxy,
- DNS cache,
- SSL VPN portal tunnels,
- SSL VPN tunnels,





- · Radius or Kerberos authentication,
- · Vulnerability management,
- Modem interfaces (especially PPPoE modems).

High availability

In cases where the firewall is in high availability and IPv6 has been enabled on it, the MAC addresses of interfaces using IPv6 (other than those in the HA link) must be defined in the advanced properties. Since IPv6 local link addresses are derived from the MAC address, these addresses will be different, causing routing problems in the event of a switch.

Notifications

IPFIX

Events sent via the IPFIX protocol do not include either the proxy's connections or traffic sent by the firewall itself (e.g.: ESP traffic for the operation of IPsec tunnels).

Activity reports

Reports are generated based on logs recorded by the firewall, which are written when connections end. As a result, connections that are always active (e.g.: IPsec tunnel with translation) will not be displayed in the statistics shown in activity reports.

Whether logs are generated by the firewall depends on the type of traffic, which may not necessarily name objects the same way (*srcname* and *dstname*). In order to prevent multiple representations of the same object in reports, you are advised to give objects created in the firewall's database the same name as the one given through DNS resolution.

Intrusion prevention

GRE protocol and IPsec tunnels

Decrypting GRE traffic encapsulated in an IPsec tunnel would wrongly generate the alarm "IP address spoofing on the IPsec interface". This alarm must therefore be set to Pass for such configurations to function.

HTML analysis

Rewritten HTML code is not compatible with all web services (apt-get, Active Update) because the "Content-Length" HTTP header has been deleted.

Instant messaging

NAT is not supported on instant messaging protocols

Support reference 35960

Keep initial routing

The option that makes it possible to keep the initial routing on an interface is not compatible with features for which the intrusion prevention engine must create packets:

- reinitialization of connections when a block alarm is detected (RESET packet sent),
- SYN Proxy protection,
- protocol detection by plugins (filter rules without any protocol specified),



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 rewriting of data by certain plugins such as web 2.0, FTP with NAT, SIP with NAT and SMTP protections.

NAT

H323 support

Support for address translation operations on the H323 protocol is basic, namely because it does not support NAT bypasses by gatekeepers (announcement of an address other than the connection's source or destination).

Proxies

FTP proxy

Support reference 35328

If the "Keep original source IP address" option has been enabled on the FTP proxy, reloading the filter policy would disrupt ongoing FTP transfers (uploads or downloads).

Filtering

Outgoing interface

Filter rules that specify an out interface included in a bridge without being the first interface of such a bridge will not be applied.

Multi-user filtering

Network objects may be allowed to use multi-user authentication (several users authenticated on the same IP address) by entering the object in the list of multi-user objects (Authentication > Authentication policy).

Filter rules with a 'user@object' source (except 'any' or 'unknown@object'), with a protocol other than HTTP, do not apply to this object category. This behavior is inherent in the packet processing mechanism that the intrusion prevention engine runs. The message warning the administrator of this restriction is as follows: "This rule cannot identify a user logged on to a multi-user object."

Geolocation and public IP address reputation

Whenever a filter rule specifies geolocation conditions and public address reputation, both of these conditions must be met in order for the rule to apply.

Host reputation

If IP addresses of hosts are distributed via a DHCP server, the reputation of a host whose address may have been used by another host will be assigned to both hosts. In this case, the host's reputation may be reinitialized using the CLI command monitor flush hostrep ip = $host\ ip\ address$.

Support reference 31715

URL filtering

Separate filters cannot be used to filter users within the same URL filter policy. However, special filter rules may be applied (application inspection), with a different URL filter profile assigned to each rule.





Authentication

Captive portal - Logout page

The captive portal's logout page works only for password-based authentication methods.

SSO Agent

The SSO agent authentication method is based on authentication events collected by Windows domain controllers. Since these events do not indicate the source of the traffic, interfaces cannot be specified in the authentication policy.

Support reference 47378

The SSO agent does not support user names containing the following special characters: " <tab> & ~ | = * < > ! () \ \$ % ? ' ` @ <space>. As such, the firewall will not receive connection and disconnection notifications relating to such users.

Multiple Microsoft Active Directory domains

In the context of multiple Microsoft Active Directory domains linked by an approval relationship, an Active Directory and SSO agent need to be defined in the firewall's configuration for each of these domains.

SPNEGO and Kerberos cannot be used on several Active Directory domains.

The IPsec Phase 1 negotiation is incompatible with multiple Microsoft Active Directories for the authentication of mobile clients.

The IKEv1 protocol requires extended authentication (XAUTH).

Multiple directories

Users that have been defined as administrators on the firewall must originate from the default directory.

Users can only authenticate on the default directory via SSL certificate and Radius.

CONNECT method

Multi-user authentication on the same machine in cookie mode does not support the CONNECT method (HTTP). This method is generally used with an explicit proxy for HTTPS connections. For this type of authentication, you are advised to use "transparent" mode. For further information, please refer to our online help at documentation.stormshield.eu, under the section "Authentication".

Users

The management of multiple LDAP directories requires authentication that specifies the authentication domain: user@domain.

The <space> character is not supported in user logins.

Logging out

Users can only log out of a session with the same method used during authentication. For example, a user authenticated with the SSO agent method will not be able to log off via the authentication portal as the user would need to provide a cookie to log off, which does not exist in this case.





Temporary accounts

Whenever a temporary account is created, the firewall will automatically generate an 8-character long password. If there are global password policies that impose passwords longer than 8 characters, the creation of a temporary account would then generate an error and the account cannot be used for authentication.

In order to use temporary accounts, you will therefore need a password policy restricted to a maximum of 8 characters.

Vulnerability management

Support reference 28665

The application inventory carried out by the Vulnerability manager is based on the IP address of the machine initiating the traffic in order to index applications.

For hosts with an IP address shared among several users, for example an HTTP proxy, a TSE server or a router that dynamically translates the source, may greatly increase the load on the module. You are therefore advised to place the addresses of these machines in an exclusion list (unsupervised elements).

Stormshield Network administration suite

Support reference 28665

The command CLI MONITOR FLUSH SA ALL was initially meant to disable ongoing IPsec tunnels by deleting their SAs (security associations). However, as Bird dynamic routing also uses this type of security association (SA), this command would degrade the Bird configuration, preventing any connections from being set up.

The Bird service must be restarted in order to resolve this issue.





Documentation resources

The following technical documentation resources are available in the documentation base on the Stormshield technical documentation website or on the Stormshield Institute website. We suggest that you rely on these resources for a better application of all features in this version.

Guides

User Guides

- SNS v4.3 User Manual
- SNS v4.3 CLI / Serverd Commands Reference Guide
- SNS v4.3 CLI / SSH Commands Reference Guide

Installation Guides

- Product Presentation and Installation SNS
- Installation and first-time configuration Guide
- Elastic Virtual Appliances Installation Guide
- · Pay As You Go Deployment Guide

Technical notes

Authentication

- SSO configuration: Microsoft SPNEGO
- · Configuring "guest" methods
- Stormshield Network SSO Agent for Windows
- Stormshield Network SSO Agent for Linux

Configuration

- Adapting the SES security policy of a workstation to its SNS reputation
- Automatic backups
- Basic configuration in command line interface (CLI)
- Collaborative security
- · Complying with regulations on personal data
- Configuring a 3G/4G modem on SNS
- · Custom contextual protection signatures
- Filtering HTTPS connections
- · Stacking: distribution of traffic among several firewalls
- High availability on SNS
- · Identifying industrial protocol commands going through the firewall
- · Implementing a filter rule
- Initial configuration via USB key





- · Level 2 encapsulation
- . SD-WAN Selecting the best network link

Hardware

- · Secure Return option
- · Software Restoration via USB key
- · Updating IPMI firmware
- · Exchanging a power supply module

Logs

- · Description of audit logs
- Integrating SNS logs in IBM QRadar

Routing

· BIRD dynamic routing

SNS for Cloud

- EVA on 3DS OUTSCALE
- EVA on Amazon Web Services
- · EVA on Microsoft Azure
- · VMWare NSX SNS firewall as a peripheral router

VPN

- · IPsec virtual interfaces
- · IKEv1 Mobile IPsec VPN Authentication by pre-shared key
- IKEv2 Mobile IPsec VPN Authentication by pre-shared key
- · IPsec VPN: Authentication by pre-shared key
- IPsec VPN: Certificate-based authentication
- · IPsec VPN: Hub and spoke configuration
- IPsec VPN Diffusion Restreinte mode
- · Integrating NAT into IPsec
- SSL VPN tunnels

Videos

• CLI commands and scripts, available on Institute.

Please refer to the Stormshield Knowledge base for specific technical information and to watch videos that the TAC (Technical Assistance Center) has created.





Downloading this version

Going to your MyStormshield personal area

You need to go to your MyStormshield personal area in order to download the 4.3.8 version of Stormshield Network Security:

- 1. Log in to MyStormshield with your personal identifiers.
- 2. In the left panel, select **Downloads**.
- 3. In the right panel, select the relevant product and version.

Checking the integrity of the binary files

To check the integrity of Stormshield Network Security binary files:

- 1. Enter one of the following commands and replace filename by the name of the file you want to check:
 - Linux operating system: sha256sum filename
 - Windows operating system: CertUtil -hashfile filename SHA256
- 2. Compare with hashes provided on MyStormshield personal area, section Downloads.

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Previous versions of Stormshield Network Security 4.3

In this section, you will find new features, resolved vulnerabilities and fixes from previous versions of Stormshield Network Security 4.3.

4.3.7	New features	Resolved vulnerabilities	Bug fixes
4.3.6	New features	Resolved vulnerabilities	Bug fixes
4.3.5			Bug fixes
4.3.4	New features	Resolved vulnerabilities	Bug fixes
4.3.3	New features	Resolved vulnerabilities	Bug fixes
4.2.12			Bug fixes
4.2.11	New features	Resolved vulnerabilities	Bug fixes
4.2.10		Resolved vulnerabilities	Bug fixes
4.2.9		Resolved vulnerabilities	Bug fixes
4.2.8		Resolved vulnerabilities	Bug fixes
4.2.7		Resolved vulnerabilities	Bug fixes
4.2.6			Bug fixes
4.2.5	New features	Resolved vulnerabilities	Bug fixes
4.2.4	New features	Resolved vulnerabilities	Bug fixes
4.2.2		Resolved vulnerabilities	Bug fixes
4.2.1	New features	Resolved vulnerabilities	Bug fixes
4.1.6	New features	Resolved vulnerabilities	Bug fixes
4.1.5			Bug fixes
4.1.4			Bug fixes
4.1.3	New features	Resolved vulnerabilities	Bug fixes
4.1.2			Bug fixes
4.1.1	New features	Resolved vulnerabilities	Bug fixes
4.0.3	New features	Resolved vulnerabilities	Bug fixes
4.0.2	New features	Resolved vulnerabilities	Bug fixes
4.0.1	New features	Resolved vulnerabilities	Bug fixes





New features and enhancements in version 4.3.7

Support for extra-hardened SNxr1200 firewall

SNS version 4.3.7 introduces support for extra-hardened SNxr1200 firewall.

More information about the SNxr1200 firewall.

Restriction on memory consumption by services on the firewall

A mechanism that restricts the amount of memory used by services on the firewall has been set up to prevent any service from using an excessive amount of memory.

Multicast IP addresses presented as source addresses

Support reference 84041

A new alarm "Multicast IP src packet" (alarm ip:755), which makes it possible to block by default packets that present a multicast address as a source address, has been added to the intrusion prevention engine.





Resolved vulnerabilities in version 4.3.7

OpenSSL

A high severity vulnerability was fixed in OpenSSL.

Details on this vulnerability can be found on our website https://advisories.stormshield.eu/2022-008/.

vim file editor

Moderate severity vulnerabilities affecting the vim file editor have been fixed.

Details on these vulnerabilities can be found on our website https://advisories.stormshield.eu/2022-004.

ClamAV antivirus

A moderate severity vulnerability was fixed in ClamAV.

Details on this vulnerability can be found on our website https://advisories.stormshield.eu/2022-005.

Intrusion prevention engine

A high severity vulnerability was fixed in the intrusion prevention engine.

Details on this vulnerability can be found on our website https://advisories.stormshield.eu/2022-009.

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Version 4.3.7 bug fixes

System

High availability

Support reference 70868

When in a cluster:

- · Each member has a unique link aggregate connected to the same network switch,
- This aggregate is used as the first interface in a bridge,
- · The option Enable link aggregation when the firewall is passive is enabled,

So when a switch occurs, the MAC address of the bridge is no longer imposed, to the detriment of the aggregate's MAC address on the new active member.

Link aggregation without IP address

Support reference 83524

When a configuration in SNS version 3.x, which contains a link aggregate without an IP address (inactive aggregate) was migrated to an SNS 4.x version, it wrongly attempted to activate this aggregate, therefore triggering the system error "AggX error: The interface is active but does not have an IP address". This issue has been fixed and the aggregate remains disabled after the migration.

Importing objects via a CSV file

Support reference 84224

Additional controls have been implemented to avoid importing objects via a CSV file that may contain characters that do not conform to the UTF-8 standard (includes comments in objects).

Filter - NAT

Support reference 82567

In some cases, the **TCP (c/s)** connection threshold set in the Quality of Service (QoS) settings in a filter rule were not applied. This issue has been fixed.

Intrusion prevention

ICMP

As SNS firewalls in factory configuration are in stealth mode by default, disabling stealth mode no longer wrongly raises the alarm "Invalid ICMP message" (alarm icmp:67) when the destination cannot be reached.





Web administration interface

Removing an IPsec encryption profile

During an attempt to remove a local IPsec encryption profile, a window appears to confirm the operation: pressing Esc no longer confirms the removal by mistake but cancels it as requested.



New features in version 4.3.6

SSL VPN

The SSL VPN engine (TCP and UDP) has been optimized for better performance.



Resolved vulnerabilities in version 4.3.6

SSL VPN

A high severity vulnerability was fixed in SSL VPN.

Details on this vulnerability can be found on our website https://advisories.stormshield.eu/2022-003.

CPU micro-codes - SN1100, SN2100, SN3100 and SN6100 firewall models

Medium severity vulnerabilities have been fixed in the CPU micro-codes on SN1100, SN2100, SN3100 and SN6100 firewall models.

Details on these vulnerabilities can be found on our website https://advisories.stormshield.eu/2021-067.





Version 4.3.6 bug fixes

System

URL classification - Extended Web Control (EWC)

Support reference 83619

An anomaly affecting communication with EWC servers would occasionally occur after several unsuccessful attempts to classify a URL. This anomaly has been fixed.

HTTP proxy

Support reference 83607

Issues with competing access to connection counters, which could cause the proxy to shut down unexpectedly, have been fixed.

IPsec VPN - Protocol selection

Support references 83711 - 83777

Selecting the only protocol allowed to set up an IPsec tunnel (TCP, UDP, ICMP or GRE in the **Protocol** column of the tunnel grid) would sometimes prevent IPsec tunnels from being monitored in the web administration interface. This regression, which first appeared in SNS version 4.2, has been fixed.

Host reputation

Support reference 77080

Hosts referenced in the host reputation monitoring list could previously be deleted from the object database. This inappropriate operation, which would cause a system error that prevented the proxy from starting, has been fixed.

Traffic statistics - Virtual IPsec interfaces

Support reference 82960

The counters that counted packets passing through virtual IPsec interfaces were no longer refreshed (SNMP requests or *netstat* system command). This anomaly, which first appeared in SNS version 4.1, has been fixed.

Outgoing traffic statistics - SSL VPN

Support reference 79814

The counters that counted packets leaving the network interface linked to the SSL VPN were no longer refreshed This anomaly, which first appeared in SNS version 4.1, has been fixed.





Local connection of an administrator with the "Console (SSH)" permission

Support reference 84289

When administrators with the **Console (SSH)** permission attempted to connect locally (in console mode or with a monitor/keyboard), their attempts would fail and could cause the console to freeze after two attempts. This issue has been fixed.

IPsec VPN with certificate-based authentication - Topology deployed via SMC

Support reference 84231

Whenever an IPsec VPN topology with certificate-based authentication was deployed from an SMC server, any attempt to modify the firewall (via the web administration interface) of the peer defined in this topology would wrongly display a system error message "A mandatory token for this message has not been specified". This issue has been fixed.

QoS - Modifying a default queue initially configured in percentage

Any attempt to reconfigure a default queue (or a default ACK queue) that was initially configured in bandwidth percentage would cause an error and display the error message "Reference needed for percentage". This issue has been fixed.

Hosts with dynamic IP address resolution used in sub-groups

Support references 84202 - 81951

Whenever a host was:

- Configured with dynamic IP address resolution,
- Placed in a sub-group that is in turn used in a configuration module on the firewall (filter rules, permissions to access the web administration interface, etc.).

Changes to this host's IP address would be ignored in the configuration module in question. This issue has been fixed.

Intrusion prevention

SOFBUS - LACBUS protocol

An anomaly in the engine that analyzes the SOFBUS protocol would wrongly raise the "SOFBUS: invalid protocol" alarm (modbus:741). This anomaly has been fixed.

Android WhatsApp and Facebook applications

Support reference 82865

Legitimate packets from *Android WhatsApp* or *Facebook* applications would sometimes wrongly trigger the block alarm "SSL version mismatch" (ssl:117 alarm). This regression, which first appeared in SNS version 4.2.1, has been fixed.

SSL protocol

Enabling the option **Allow 0-RTT** could wrongly raise the alarm "SSL: invalid answer with connection state" (ssl:735 alarm). This issue has been fixed.





Version 4.3.5 bug fixes

System

Updating the firewall

Support reference 84361 The firewall would occasionally restart in loop after an update to SNS version 4.3. This issue has been fixed.



New features in version 4.3.4

SD-WAN

Using the CLI/Serverd command MONITOR ROUTER name= $router_name$ makes it possible to display the values of SD-WAN metrics of the various gateways that make up the router specified as an argument.

₱ For more information, refer to the CLI Serverd Commands Reference Guide.

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Resolved vulnerabilities in version 4.3.4

CPU microcode - SNi20 model firewalls

Moderate and high severity vulnerabilities have been fixed in the CPU microcode on SNi20 model firewalls.

Details on these vulnerabilities can be found on our website:

- https://advisories.stormshield.eu/2021-040,
- https://advisories.stormshield.eu/2021-043.

CPU microcode - SN2100 and SN3100 model firewalls

Moderate and low severity vulnerabilities have been fixed in the CPU microcode on SN2100 and SN3100 model firewalls.

Details on these vulnerabilities can be found on our website:

- https://advisories.stormshield.eu/2021-041,
- https://advisories.stormshield.eu/2021-042.

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Version 4.3.4 bug fixes

System

Authentication - SSL VPN

Support references 78073 - 81741

In a configuration using a main external LDAP directory and a backup external LDAP directory, switching from the main directory to the backup directory would occasionally cause the authentication engine to shut down unexpectedly, preventing uses from accessing the SSL VPN. This issue has been fixed.

Firewall managed from Stormshield Management Center (SMC)

Support reference 81863

When an administrator connects to a firewall from their SMC connecting server, this administrator's connection identifier will now correctly appear in the right upper banner of the firewall's web administration interface.

Values of SD-WAN monitoring parameters

To fit most SD-WAN requirements, the default values and values acceptable as availability testing parameters have been changed:

- Idle timeout: 1s by default (as opposed to 2s prior to SNS 4.3.4),
- Frequency: 5 seconds by default, with a minimum of 2 seconds (as opposed to 15s prior to SNS 4.3.4).
- Number of tries: 5 (as opposed to 3 prior to SNS 4.3.4).

Logs - SD-WAN statistics

Support reference 83961

Statistics regarding SD-WAN metrics (latency, jitter, packet loss rate, etc.) are now collected every 10 minutes (instead of 15) to be better synchronized with routing statistics.

VPN logs

Support reference 83792

Anonymized VPN logs (without any specific access privileges granted) would occasionally reveal information about the remote user certificate by mistake (*remoteid* field). This anomaly has been fixed.

Network configuration

Support reference 84225

When there are two sections with the exact same name in the network configuration file, the mechanism that reloads network parameters would freeze. This issue has been fixed.



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Static routing

An anomaly which sometimes prevented some routes from being correctly applied (unroutable gateways) has been fixed.

SD-WAN - Logs

In configurations that use SD-WAN, the system log now indicates what caused the links to switch.

Hardware monitoring - Disks

Support reference 84083

The mechanism that analyzes the results of SMART tests has been adapted to stop raising inappropriate alerts on some SSD references.

SNMP Agent

Support reference 81710

Several anomalies that could cause memory leaks in the SNMP agent have been fixed.

QoS

After a traffic shaper was assigned to an interface, its default queue or default ACK queue could no longer be changed. This anomaly has been fixed.

Defining a CBQ QoS queue by using both an absolute value and a percentage for its min. and max. bandwidth characteristics (or reverse min. and max.) could generate inconsistencies in the QoS configuration and block matching traffic. This type of configuration is now explicitly rejected.

QoS configured in a protocol alarm

Support reference 84237

Renaming a QoS queue that is used in a protocol alarm would make this queue disappear from the alarm configuration and cause a system error. This issue has been fixed.

Web administration interface

High availability

Support reference 83724

When an error occurs while attempting to connect a firewall to a cluster, the web administration interface no longer freezes when the "High Availability configuration in progress" message appears.

IPsec VPN - Encryption profiles

Support reference 84245

When AES-GCM_16 is selected as the phase 1 (IKE) algorithm, the field that makes it possible to specify an authentication algorithm is now grayed out.

As the only authentication method that AES-GCM-16 supports is prfsha256, it will be automatically selected.





Enabling the ANSSI Diffusion Restreinte (DR) mode

Support reference 82914

When DR mode is enabled on an IPsec configuration that does not meet all of this mode's requirements, the warning message indicating that the IPsec configuration has been disabled now comes with a blinking symbol indicating that the firewall must be manually restarted in order to apply changes (upper right section of the screen).



New features in version 4.3.3

SD-WAN and QoS



IMPORTANT

These are early access features.

You must refer to the Known issues and Limitations and explanations on usage before enabling these features or updating an existing QoS configuration to an SNS 4.3 version.

Selecting the best link

Specific criteria can now be configured to determine whether a WAN link meets the quality level appropriate for its type of traffic (VoIP, video, etc.).

To do so, for each type of traffic, you can define a Service Level Agreement (SLA) based on one or several thresholds from the following criteria:

- Latency,
- Jitter,
- Packet loss.

As soon as any threshold is not met, the firewall will select for the traffic in question another WAN link with the right SLA status.

This configuration can be applied to standard traffic or encrypted communications.

Regardless of the type of traffic, you can also set up a more general configuration to ensure that all communications will automatically be switched to a backup link when the quality of the main link is degraded.

You can view the quality of your various links at any time from the firewall's web administration interface.

For further information, refer to the sections Network objects - Router, Monitoring - SD-WAN and Reports in the SNS User guide.

Improved Quality of Service (QoS) feature

The Quality of Service (QoS) feature has been enhanced to meet the requirements of recent infrastructures. With these changes, the definition of traffic priority as well as bandwidth restriction and reservation can be significantly improved.

For more information, refer to the section Quality of Service (QoS) in the User guide.



IMPORTANT

QoS configurations defined in versions earlier than SNS 4.3 are not automatically valid. Traffic shapers must be set so that these QoS configurations can be enabled after an update to SNS version 4.3.

Static routing - Router objects

Router objects can now be selected as gateways when a static route is created or modified. For each static route, this makes it possible to set a link selection policy.





You can always apply a different link selection policy to specific traffic streams by configuring them directly in the rules of your filter policy (policy-based routing). These configurations have higher priority than static routing configurations.

For further information, refer to the sections IPv4/IPv6 static routes, Network objects - Router and Filtering in the SNS User guide.



O NOTE

Router objects defined with load balancing are not compatible with this feature.

TLS protocol 1.3

Analysis of server certificates

The intrusion prevention engine now attempts to retrieve the server certificate for every TLS v1.3 traffic stream that passes through the firewall so that any security flaws relating to this certificate can be analyzed and attack signatures and applications that rely on the analysis of this certificate can be enabled.

This analysis is enabled by default on the firewall. Some TLS 1.3 traffic can now be blocked, but previously could not due to this new protocol analysis.



SSL proxy

The SSL proxy now supports the TLS 1.3 protocol.

SOFBUS and LACBUS industrial protocols

SNS firewalls can now detect and analyze SOFBUS and LACBUS protocols. This analysis is disabled by default and makes it possible to detect abnormal behavior and filter specific SOFBUS and LACBUS commands to minimize the attack surface and risk of compromise. These protocols are used mainly in water management infrastructures, and are the intellectual property of LACROIX Sofrel.



Network captures

A new network capture tool is now available in the web administration interface of SNS firewalls and can be used to resolve issues. The most common filter criteria (IP, port, interface, etc.) can be entered in a filter creation wizard, which will allow users who are unfamiliar with tcpdump or the format of its filters to create network captures. The tcpdump filter can also be manually entered for advanced users.

With this new tool, up to five simultaneous captures can be run. To access it, the firewall must be equipped with a storage medium on which captures can be saved [e.g., internal storage or SD card).

Find out more





Remote access to the firewall via SSH

Opening access to the firewall's administrator accounts

Administrators declared on the firewall can now be assigned access privileges to the firewall in SSH. Such access is restricted by default to the *nsrpc shell* interpreter (CLI/Serverd commands are used) and can be extended to the operating system's *shell* interpreter if the *superadministrator* (admin account) allows it.



Protection from brute force attacks

Remote access to the firewall via SSH is now protected from brute force attacks. If this protection mode is already enabled on the firewall, its perimeter will be automatically extended.

Find out more

RADIUS authentication

Dashboard

RADIUS servers are now monitored and their statuses shown in the **Services** widget of the **Dashboard**.

Idle timeout and maximum number of connection attempts

The maximum number of attempts and idle timeout allowed to set up a connection with a RADIUS server (main and backup servers) can now be configured. This simply requires changing the CLI/Serverd command CONFIG AUTH RADIUS by adding the arguments timeout, retry, btimeout and bretry.

Find out more

Support for RADIUS VSAs

Users authenticated via RADIUS can now be associated with groups in the firewall after support for RADIUS VSAs was enabled. This makes it possible in particular to add administrators whose users or groups come from other domains. For this feature to work, the RADIUS server must also be configured to use VSAs.

Support for VSAs on the firewall is enabled by default but can be disabled using the CLI/Serverd command CONFIG AUTH RADIUS with the argument [VSAusergroup=<0|1>].



IPv6 support

RADIUS servers can now be reached in IPv6, which means that RADIUS servers with objects that use IPv6 addresses can be configured in the firewall.

Support for the domain attribute

A user's domain name can now be copied to the field in the RADIUS request allowing the inclusion of RADIUS authentication in a federation that consists of several domains.

Source IP address of RADIUS requests

The source IP address of RADIUS requests can now be configured.

Find out more





Processing RADIUS requests

RADIUS requests are now asynchronously processed to facilitate their integration with OTP platforms.

LDAP server

The firewall's internal LDAP server now uses a TLS configuration in line with the recommendations given by the French Network Information Security Agency (ANSSI).

Find out more

VPN

IPsec VPN IKEv2 - Support for MOBIKE

MOBIKE can now be used with mobile peers. With MOBIKE, mobile users no longer need to renegotiate their tunnels when they change IP addresses.

MOBIKE can only be enabled by using the CLI/Serverd commands CONFIG IPSEC PEER NEW and CONFIG IPSEC PEER UPDATE with the argument [mobike=<0|1>] depending on whether you are adding or updating a peer.

An additional parameter makes it possible to define in an IPsec policy the interfaces on which the IPsec engine builds its list of IP addresses that it shares via MOBIKE. In this way, the IP addresses shared when MOBIKE is used can be kept to a strict minimum. The list of interfaces affected can only be modified using the CLI/Serverd command CONFIG IPSEC UPDATE with the argument [UsedInterface=<itf1,itf2,...>].



NOTE

MOBIKE is not compatible with the Diffusion Restreinte (DR) mode that complies with the recommendations of the French Network Information Security Agency (ANSSI).

SSL VPN

The speed with which connections are set up, and SSL VPN support for the TLS 1.3 protocol have been enhanced. You must use a TLS 1.3-compatible SSL VPN client to benefit from these enhancements. Do note that Stormshield Network SSL VPN Client in version 2.9 is not compatible with this protocol.

These enhancements now require a minimum mask size of /28 for the network object assigned to UDP and TCP clients in the SSL VPN configuration.

High availability and link aggregation

In configurations that contain network link aggregates, when high availability is initialized, the Enable link aggregation when the firewall is passive option is enabled by default. This option optimizes swap time.

High availability - Direct links between members of the cluster

In high availability configurations with direct HA links between both members of the cluster (without any intermediate network switch), when HA links are down after the main firewall fails, the switch to the other member of the cluster takes place immediately.







Link aggregation - Redundancy

Redundancy link aggregates can now be created. With the redundancy feature, a backup link can be set up in case the main link (identified as *Master* in the aggregate) stops responding. A **Redundancy** aggregate must contain two links.

This new feature is available only on SN510, SN710, SN910, SN2000, SN2100, SN3000, SN3100, SN6000, SN6100, SNi20 and SNi40 models. SNS firewalls support this feature only with Cisco switches.

Find out more

Telemetry service

When SNS firewall administrators connect to the web administration interface, a window prompts them to enable the telemetry service if it has been disabled.

Find out more

Certificates and PKI

Web enrollment - Certificate enrollment

The web enrollment service has been enhanced to allow users to submit certificate requests from the latest versions of mainstream web browsers. When users submit a request, they must now define the encryption key themselves, to encrypt their private key.

Find out more

Refreshing the CRL of a CA

A new CLI/Serverd command SYSTEM CHECKCRL is available, and makes it possible to force the refreshment of a certification authority's (CA) certificate revocation list (CRL).

Find out more

Hardening of the operating system

Executable file integrity verification mechanism

SNS firewalls now generate a system event when the executable file integrity verification mechanism refuses to run a binary file.

Secure Boot

The **Secure Boot** feature can now be enabled in the UEFI of Sni20, SN1100 and SN3100 firewalls. When this feature is enabled, the security of the system can be increased, in particular by verifying the signature of the system that was loaded when the firewall started up.





Resolved vulnerabilities in version 4.3.3

IXL network cards

Moderate severity vulnerabilities have been fixed in the drivers of IXL network cards and NVM utilities.

Details on these vulnerabilities can be found on our website:

- https://advisories.stormshield.eu/2020-029/,
- https://advisories.stormshield.eu/2020-031/,
- https://advisories.stormshield.eu/2020-032/,
- https://advisories.stormshield.eu/2020-033/,
- https://advisories.stormshield.eu/2020-036/,
- https://advisories.stormshield.eu/2020-040/,
- https://advisories.stormshield.eu/2021-066/.



Version 4.3.3 bug fixes

System

IPsec VPN

Support reference 78214

Site-to-site IPsec tunnels with *all* as the source traffic object no longer wrongly activate the sending of keepalive packets with the broadcast address (255.255.255.255) as the source address. Such packets were blocked because the alarm "Broadcast address used in source address" (ip:89) was raised.

Do note that this anomaly did not disrupt legitimate traffic in IPsec tunnels.

Support reference 82729

Whenever a certificate was identified by a name (DN - Distinguished Name) longer than 128 characters, the firewall would retain only the first 128 characters. The deployment of an IPsec configuration via SMC with such a certificate would therefore fail because the DNs of the certificates do not match.

The maximum size has been raised to 240 characters, the technical limit.

Support reference 81471

In configurations using IPsec VPN tunnels that handle a high network load, when an ARP entry expires, network packets will no longer be lost.

Support reference 81691

Due to an anomaly in the sequencing of processes/threads when priority is dynamically changed, packets would sometimes get lost on firewalls handling heavy traffic. This anomaly has been fixed.

Support reference 83059

IPsec tunnels in which a peer has a name that contains an accented character can now be correctly set up again. This regression appeared in SNS version 4.2.

IPsec VPN IKEv2

Support reference 79713

The reauthentication of an IPsec IKEv2 tunnel in phase 1 would sometimes end too quickly, causing legitimate packets to be wrongly rejected. To prevent this situation, a new setting can be used to delete the older IKE SA later.

IPsec VPN - Certificates

Support references 78593 - 78611 - 73609

For IPsec peers that were deployed via SMC (global IPsec policy) and used certificates defined locally on the firewall, the certificates used were not shown in details of peers. This issue has been fixed.







SSL VPN

Support reference 81349

The OpenVPN daemon would sometimes shut down unexpectedly, logging out all users connected via the SSL VPN as a result. This issue has been fixed.

Proxies

Support reference 79295

Proxies and proxy-based modules (URL classification, etc.) now correctly manage certificates that contain both an emptySubject field and a filled in Subjectaltname field.

Creating interfaces

Support reference 75064

Configurations containing several hundred interfaces (e.g., virtual interfaces, VLAN interfaces, etc.) would cause excessive CPU consumption after the network interface configuration file was repeatedly reloaded.

Host reputation

Support reference 78563

Data relating to the host reputation function no longer consumes an excessive amount of disk space. This issue prevent reports from being displayed.



The host reputation database must be reinitialized to apply this fix (Application protection module > Host reputation > Reset scores for all hosts in the database button).

UDP Kerberos authentication

Support reference 78725

The UDP-based Kerberos authentication method no longer worked from SNS version 4.0.3 onwards after support for FAST pre-authentication was introduced in this method (RFC6113). This issue has been fixed.

Authentication to an LDAPS server

The firewall was occasionally unable to authenticate on an LDAPS server when a certificate signed by a CA with a CRL was presented. This issue has been fixed.

Initial configuration via USB key

Support reference 81713

When a firewall is configured via USB key, changes to the reference time zone specified in the additional configuration file in CSV format is now correctly applied.





Network objects - Importing with CSV files

Support reference 78683

Network objects imported via CSV files are now immediately factored into the firewall's configuration.

Automatic updates

Support reference 72728

An issue with scheduled automatic updates that were not applied, occurring whenever the update frequency of a subsystem (antivirus definitions, etc.) was changed, has been fixed.

Whenever a specific port is indicated in an Active Update customized URL, it will now be correctly applied.

Event scheduler

Support reference 77428

The %STATE% macro, which can be used in the event scheduler, is now operational and returns the expected values.

Disk monitoring

Support references 75125 - 75126

An issue with alarms being wrongly raised over the disk status of firewalls has been fixed.

Interface monitoring - VLANs and aggregates

Support reference 80066

For VLANs attached to interfaces that are included in aggregates, the right throughput is now shown in the interface monitoring module, and no longer remains frozen at 10 Mb/s.

ICMP - IPv6

Support reference 82547

In configurations that use IPv6, an issue with competing access could make the firewall freeze whenever it received "destination unreachable" ICMP packets. This issue has been fixed.

PPTP Server

The PPTP server that enables the setup of tunnels between a PPTP client and the firewall now functions again. This regression appeared in SNS version 4.2.

Access to the console via a serial port

Support references 82054 - 81429

On firewall models other than SN210(W) and SN310, access to the console via a serial port no longer made it possible to interrupt the startup sequence to change the password of the admin account in single user mode. This issue has been fixed.





SNMP Agent

Issues with competing access, which can cause the service to shut down, have been fixed in the mechanism that verifies the number of SNMP notifications received.

Support reference 78695

A bandwidth anomaly on link aggregates and on VLANs in the link aggregates, which was reported in the ifSpeed and ifHighSpeed OIDs of the IF-MIB MIB, has been fixed.

Connecting to the web administration interface with certificate-based authentication

Support reference 79815

On firewalls with a configuration that included several LDAP directories, if an administrator with an account from one of the secondary directories authenticated via certificate, the authentication would fail. This issue has been fixed.

SSH connection - Password containing the \$ character

Support reference 82949

Passwords containing the \$ character (e.g., pas\$\$word) can now be saved correctly. Users connecting via SSH therefore no longer need to add an escape character \ before each \$ character when they enter their passwords.

High availability

Support reference 82211

The ARP cache clearing mechanism, a high availability option, has been enhanced to remove entries at the right moment. Before this fix, such entries were occasionally deleted too early, potentially causing delays in the recovery of some network traffic streams.

High availability - Diffusion Restreinte mode

Enabling *Diffusion Restreinte* mode in Stormshield Management Center on a high availability configuration (either by direct activation or by restoring a configuration) now makes the passive member of the cluster restart correctly.

High availability (HA) and link aggregation

Support references 82211 - 82855

In high availability configurations:

- That use link aggregates linked to a network switch,
- On which theoption Enable link aggregation when the firewall is passive is enabled,
- And for which each member of the aggregates affects the calculation of the quality index (LACPMembersHaveWeight parameter set to 1 via the CLI/SERVERD commands CONFIG HA CREATE OF CONFIG HA UPDATE),

when the switch is lost and subsequently recovered, random swaps may occur within the cluster. This issue has been fixed.





Filtering and NAT

Support references 81369 - 83651

When a NAT policy containing many rules is reloaded, network packets may get lost. An optimization mechanism that prevents such packet loss can be enabled using the CLI/Serverd command CONFIG PROTOCOL IP COMMON IPS CONFIG, by adding the natdiff parameter to the existing parameters in the OptimizeRuleMatch option.

Use the following parameters in a default configuration:

OptimizeRuleMatch=equal,diff,cache,natdiff.

Any changes must then be confirmed with the command CONFIG PROTOCOL IP ACTIVATE.

Do note that this mechanism is disabled by default.

NAT - VLANs

Support reference 79759

In configurations that support several VLANs on the same physical interface, and which implement NAT with ARP publication on the same VLANs, GARP (*Gratuitous ARP*) packets would occasionally be sent by mistake on only one of these VLANs. This issue has been fixed.

Firewalls equipped with a TPM

Support reference 83580

Known PCRs (Platform Configuration Registers) on the TPM may occasionally be modified after a firmware update, invalidating the policy that grants access to secrets stored in the TPM. The CLI/Serverd command SYSTEM TPM PCRSEAL tpmpassword=cpassword>
[fwserial=(<serial>|passive|active|local)] was created so that this access policy can be updated by saving the new acceptable PCR values in the TPM from the web administration interface via the CLI console module.

In high availability configurations, this command can also make it possible to select the member of the cluster on which this operation must be performed.

Intrusion prevention

Intrusion prevention engine performance

Support references 76810 - 77932

Changes have been made to the mechanism that allocates memory to connections for the intrusion prevention engine in order to improve its performance.

Intrusion prevention engine statistics

Support references 79713 - 82437 - 81466

The mechanism that manages the statistics of the intrusion prevention engine has been optimized. These changes help to prevent potential packet loss when these statistics are recurrently processed on a firewall that handles heavy network traffic.





IP protocol

Support reference 79787

Whenever the firewall received fragmented IP packets, an anomaly occurring when the packets are rewritten during the protocol analysis would cause the destination host to not receive the first fragment when the re-sent packet was smaller than the original packet. This issue has been fixed.

DNS protocol

Support reference 82274

"Possible DNS rebinding attack" (dns:154) alarms were wrongly raised during the protocol analysis of DNS traffic originating from Microsoft hosts. This issue has been fixed.

Support references 79494 - 80912

The DNS traffic protocol analysis engine was sensitive to the case used in DNS server responses and would raise the "DNS query mismatch" alarm (dns:151) whenever the case was different from the one used in the request. This reaction has been changed in order to be compatible with 1035, 8490 and 4343.

RDP protocol in COTP

Support reference 81814

When RDP packets are analyzed in COTP, going to Microsoft Windows servers and passing through a connection broker, the block alarms "COTP: invalid message length" (cotp:385) and "Invalid COTP protocol" (cotp:379) are no longer raised.

SIP

Support reference 82964

An anomaly in the SIP protocol analysis engine, which could cause the firewall to freeze, has been fixed.

Firewall administration

Support reference 78531

An anomaly during the initialization of the monitoring library would sometimes unexpectedly restart the firewall's administration service. As such, the response time for administration sessions via the web interface or the SSH console would become longer. This anomaly has been fixed and additional information has been provided in advanced logs (verbose mode).

Intrusion prevention engine

Support reference 81690

Whenever the intrusion prevention engine received certain interruption signals, it would stop writing additional logs (core files) making it possible to identify why the engine restarted. This issue has been fixed.

Reputation/location information queues

Whenever a host reputation request is submitted and the reputation/location information queue is full, the right alarm is now raised ("Possible attack on capacity"). Statistics indicating that the





queue is full are also correctly updated.

SMB/CIFS protocol

Support reference 83660

An anomaly was fixed after the SMB/CIFS protocol analysis engine factored in the padding bytes at the end of SMB packets.

Web administration interface

Quality of Service (QoS)

During the verification to determine the usage of a QoS queue, and when no valid object was found, the resulting information messages would have issues displaying special characters (e.g., apostrophes, accents, etc.) This issue has been fixed.

SSL filtering - URL filtering

Support references 80809 - 80813

Due to an anomaly in the system command used when the mouse is scrolled over URL category groups or certificate categories groups, the message "This object does not exist" would wrongly appear. This anomaly has been fixed.

Configuration

Support reference 82560

Administrators who held all privileges (other than the super-administrator admin account) could no longer access the **Configuration** panel in the web administration interface. This regression appeared in SNS version 4.2.1 and has since been fixed.

Configuration - NTP servers

Support reference 81719

The authentication keys associated with NTP servers can now be edited again. This regression appeared in SNS version 4.2.1.

IPsec - Local and global policies

Support reference 82376

It was no longer possible to rename an object in the local IPsec policy, then switch to the global IPsec policy and rename an object in it (and vice versa). This regression appeared in SNS version 4.2.1 and has since been fixed.

IPsec - Diffie-Hellman groups

When an IKE/IPsec profile is created, the Diffie-Hellman group suggested by default is now DH14 (the most secure) and no longer DH1.

IPsec - Check peer usage

In the **Configuration** module > **VPN > IPsec VPN**, **Peers** tab, the function that makes it possible to check the usage of a peer in the firewall configuration (by right-clicking on the peer in question)





now takes more factors into account in its verification.

IPsec VPN - Certificate-based authentication

Support reference 83287

When displaying the properties of an IPsec peer that uses certificate-based authentication, the CA that issued the selected certificate would not be displayed. This anomaly has been fixed and the Certificate field is shown as <CA>:<Certificate>.

Network objects

Support reference 79812

When a port range object is being created, simply changing the type of object to create to a port object would still result in a port range object being created. This issue has been fixed.

Support reference 80539

A window indicating that a network object had been modified would occasionally appear by mistake when the Network objects module was used. This issue has been fixed.

Firewall administration

Support reference 78529

In the Administration tab of the Configuration module, when a host allowed to access the firewall's administration pages was created directly, the host was correctly added to the object database, but would not automatically appear in the list of hosts allowed. This issue has been fixed.

Monitoring - IPsec VPN tunnels

In Monitoring - IPsec VPN tunnels, the link to the configuration of the policy associated with an IPsec tunnel (available by right-clicking on the tunnel), now takes into account the fact that the linked policy is global or local and redirects to the corresponding policy.

Network interfaces

Support reference 83039

Manual changes to the MAC address of a network interface are now saved in the display of the Interfaces module.

Certificates and PKI

Support reference 83828

In the details of a certificate, the "subject" field had been wrongly renamed "issuer" since version 4.0.1. This anomaly has been fixed.

Support reference 83709

Attempts to download an imported certificate or CRL issued by a sub-CA imported on the firewall would result in a failure and "Certification authority not found" system error message. This issue has been fixed.





Support reference 83570

Any attempt to verify the use of a certificate imported on the firewall would result in a failure and "No valid certificate found" system error message. This issue has been fixed.

Support reference 82474

When several identities issued by the same external CA were imported on the firewall, the CA's tree would contain errors and the modules that made it possible to handle certificates (certificates and PKI, IPsec VPN, etc.) would display this CA as many times as the number of imported identities. This regression appeared in SNS version 4.1 and has since been fixed.

Firewalls with a TPM (SNi20, SN3100) - Enabling IPv6

Support reference 83578

When the TPM has been initialized on SNi20 or SN3100 firewalls, the TPM password is now required to enable IPv6 support, so that the configuration can be correctly backed up without triggering the "TPM operation error: unauthorized" system error message.

Proxies

Support reference 84079

A new certificate signing CA could not be chosen for the proxy when the new CA had the same password as the old CA. This regression appeared in SNS version 4.2 and has since been fixed.



Version 4.3.2 not published

Version 4.3.2 is not available to the public.



Version 4.3.1 not published

Version 4.3.1 is not available to the public.



Version 4.3.0 not published

Version 4.3.0 is not available to the public.



Version 4.2.12 bug fixes

System

Creating interfaces

Support reference 75064

Configurations that contain several hundred interfaces (virtual, VLAN, etc.) no longer cause excessive CPU consumption after network interface configuration files are repeatedly reloaded.

High availability

Support reference 84100

In a high availability configuration, when a link is lost on the active node of the cluster, the switch from the active to passive node now takes place faster. This allows the passive node to switch more quickly to an active state, therefore minimizing interruption to network traffic.

Outgoing traffic statistics - SSL VPN

Support reference 79814

The counters that counted packets leaving the network interface linked to the SSL VPN were no longer refreshed This anomaly, which first appeared in SNS version 4.1, has been fixed.

Regular CRL retrieval

Support reference 84431

When the command PKI CONFIG UPDATE is used, an incorrect value (such as Any) can no longer be entered in the *checkcrlbindaddr* argument.





New features and enhancements in version 4.2.11

Intrusion prevention

Multicast IP addresses presented as source addresses

Support reference 84041

A new alarm "Multicast IP src packet" (alarm ip:755), which makes it possible to block by default packets that present a multicast address as a source address, has been added to the intrusion prevention engine.



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Resolved vulnerabilities in version 4.2.11

OpenSSL

A high severity vulnerability was fixed in OpenSSL.

Details on this vulnerability can be found on our website https://advisories.stormshield.eu/2022-008/.

vim file editor

Moderate severity vulnerabilities affecting the vim file editor have been fixed.

Details on these vulnerabilities can be found on our website https://advisories.stormshield.eu/2022-004.

ClamAV antivirus

A moderate severity vulnerability was fixed in ClamAV.

Details on this vulnerability can be found on our website https://advisories.stormshield.eu/2022-005.

Intrusion prevention engine

A high severity vulnerability was fixed in the intrusion prevention engine.

Details on this vulnerability can be found on our website https://advisories.stormshield.eu/2022-009.





Version 4.2.11 bug fixes

System

Filter - NAT

Support reference 82567

In some cases, the **TCP** (c/s) connection threshold set in the Quality of Service (QoS) settings in a filter rule were not applied. This issue has been fixed.



Resolved vulnerabilities in version 4.2.10

SSL VPN

A high severity vulnerability was fixed in SSL VPN.

Details on this vulnerability can be found on our website https://advisories.stormshield.eu/2022-003.

CPU micro-codes - SN1100, SN2100, SN3100 and SN6100 firewall models

Moderate severity vulnerabilities have been fixed in the CPU micro-codes on SN1100, SN2100, SN3100 and SN6100 firewall models.

Details on these vulnerabilities can be found on our website https://advisories.stormshield.eu/2021-067.





Version 4.2.10 bug fixes

System

IPsec VPN with NAT-T and Path MTU Discovery (PMTUD) enabled

Support reference 83292

When the PMTUD option (CLI/Serverd command CONFIG IPSEC UPDATE slot=<1-10>
PMTUD=<0|1>) was enabled for an IPsec tunnel going through NAT-T and using the combination of AES-CBC 256 and SHA2_256 algorithms, packets with an MTU that was too high would occasionally be generated. Such packets would then be blocked by the network devices that they are supposed to pass through.

Proxies

Support reference 79295

The SSL proxy now correctly processes certificates that present both an empty Subject field and a filled in Subjectaltname field.

HTTP proxy

Support reference 83607

Issues with competing access to connection counters, which could cause the proxy to shut down unexpectedly, have been fixed.

URL classification - Extended Web Control (EWC)

Support reference 83619

An anomaly affecting communication with EWC servers would occasionally occur after several unsuccessful attempts to classify a URL. This anomaly has been fixed.

Using an explicit proxy and Extended Web Control (EWC) URL classification database

Support reference 82913

Using an explicit proxy and the EWC URL database at the same time would sometimes make the URL classification engine shut down unexpectedly. This issue has been fixed.

NAT - VLANs

Support reference 79759

In a configuration that supports several VLANs on the same physical interface and which implements address translation with ARP publication on the same VLANs, GARP (*Gratuitous ARP*) packets would be wrongly sent to only one of these VLANs. This issue has been fixed.







Intrusion prevention

Android WhatsApp and Facebook applications

Support reference 82865

Legitimate packets from *Android WhatsApp* or *Facebook* applications would sometimes wrongly trigger the block alarm "Different SSL version" (ssl:117 alarm). This regression, which first appeared in SNS version 4.2.1, has been fixed.

Web administration interface

Dashboard - Virtual Pay As You Go (PAYG) machines

Support reference 83326

The PAYG widget found on virtual machines in *Pay As You Go* mode no longer show HTML markers by mistake.





Resolved vulnerabilities in version 4.2.9

CPU microcode - SNi20 model firewalls

Moderate and high severity vulnerabilities have been fixed in the CPU microcode on SNi20 model firewalls.

Details on these vulnerabilities can be found on our website:

- https://advisories.stormshield.eu/2021-040,
- https://advisories.stormshield.eu/2021-043.

CPU microcode - SN2100 and SN3100 model firewalls

Moderate and low severity vulnerabilities have been fixed in the CPU microcode on SN2100 and SN3100 model firewalls.

Details on these vulnerabilities can be found on our website:

- https://advisories.stormshield.eu/2021-041,
- https://advisories.stormshield.eu/2021-042.

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Version 4.2.9 bug fixes

System

Authentication - SSL VPN

Support references 78073 - 81741

In a configuration using a main external LDAP directory and a backup external LDAP directory, switching from the main directory to the backup directory would occasionally cause the authentication engine to shut down unexpectedly, preventing uses from accessing the SSL VPN. This issue has been fixed.

Authentication to an LDAPS server

Support reference 84199

The firewall was occasionally unable to authenticate on an LDAPS server when a certificate signed by a CA with a CRL was presented. This issue has been fixed.

Hardware monitoring - Disks

Support reference 84083

The mechanism that analyzes the results of SMART tests has been adapted to stop raising inappropriate alerts on some SSD references.

SNMP Agent

Support reference 81710

Several anomalies that could cause memory leaks in the SNMP agent have been fixed.

Web administration interface

High availability

Support reference 83724

When an error occurs while attempting to connect a firewall to a cluster, the web administration interface no longer freezes when the "High Availability configuration in progress" message appears.





Resolved vulnerabilities in version 4.2.8

Connections via console or SSH

A high severity vulnerability was fixed on connections via console or SSH.

Details on this vulnerability can be found on our website https://advisories.stormshield.eu/2021-069/.

Intrusion prevention

A medium severity vulnerability was fixed in intrusion prevention engine.

Details on this vulnerability can be found on our website https://advisories.stormshield.eu/2021-050/.





Version 4.2.8 bug fixes

System

IPsec VPN

Support references 83903 - 84062

IPsec VPN tunnels that were set up with certificate authentication would occasionally fail when the private key was protected by the TPM. A "No private key found for <CN>" error would then be logged. This issue has been fixed.

High availability (HA) - Firewall updates

Whenever the passive firewall in an HA cluster was updated to SNS version 4.2.3 or higher, then switched to active mode, the new passive firewall in SNS version 4.2.3 or higher could not be successfully updated. This issue has been fixed.

Authentication

Support reference 83411

Whenever an **Authentication rule** filter rule redirected traffic to the captive portal (authentication portal), **Sponsorship** could no longer be selected as the authentication method on this captive portal's page. This anomaly appeared in SNS version 4 and has since been fixed.

Network

Support references 82366 - 83624 - 84201

Bird dynamic routing engine

Despite the static routes declared in the Bird configuration and the dynamic routes that Bird learned, the corresponding networks were not automatically added to the table of protected addresses. This issue has been fixed.

Intrusion prevention

Antivirus analysis

Support reference 80792

Since Zoom application traffic is incompatible with the antivirus analysis, these CNs have been added to the CN group *proxyssl bypass*.

SMB/CIFS protocol

Support reference 83660

An issue that caused SMB packets to be blocked was fixed after the SMB/CIFS protocol analysis engine factored in the padding bytes at the end of SMB packets.







NTP

The "NTP: KoD denied" (ntp:456) alarm is no longer raised by mistake and in loop when the KoD (Kiss-of-Death) is attributed to the IP address of the NTP server.

НΠЪ

Support reference 83553

The HTTP protocol analysis has been optimized to avoid consuming too much memory and inappropriately overloading the firewall.



Resolved vulnerabilities in version 4.2.7

Vim file editor

Moderate severity vulnerabilities affecting the Vim file editor have been fixed.

Details on these vulnerabilities can be found on our website:

- https://advisories.stormshield.eu/2021-061/,
- https://advisories.stormshield.eu/2021-062/,
- https://advisories.stormshield.eu/2021-063/,
- https://advisories.stormshield.eu/2021-064/.

IPsec VPN

A moderate severity vulnerability was fixed in the IPsec VPN tunnel manager.

Details on these vulnerabilities can be found on our website https://advisories.stormshield.eu/2021-065/.





Version 4.2.7 bug fixes

System

IPsec VPN

Support reference 82645

In IPsec configurations that use groups containing address ranges, mounted tunnels could be interrupted when such groups were modified, generating *TS_UNACCEPTABLE* errors as a result. This issue has been fixed.

Support reference 83354

Whenever an IPsec policy contained one or several *bypass* rules (in which the peer is *None* and the rule was created to exclude the following rules from the encryption policy), these *bypass* rules were not applied to networks defined by static routes.

This issue was fixed with the addition of an IPsec *bypass* option in the step during which the static route is defined.

4G USB key

Support reference 82757

Huawei E3372h-320 4G USB keys are now supported, so they no longer cause the host firewall to unexpectedly restart.

Authentication by SSL certificate with TLS v1.3

Support reference 82759

SSL certificate-based authentication would no longer work whenever the firewall used TLS v1.3. This issue has been fixed on the firewall after support for post-handshake authentication was enabled. Do note that the web browser used must also allow post-handshake authentication for the method to work.

Captive portal - External LDAP directory

Support reference 82686

Whenever a user referenced in an external LDAP directory connects to the captive portal, the system event "LDAP unreachable" (event 19) is no longer raised. This regression appeared in SNS version 4.1.4.

Firewalls with TPMs (SNi20, SN3100) connected to an SMC server

Support references 83380 - 83579

Configurations deployed from SMC to an SNi20 or SN3100 model firewall on which the TPM was initialized would sometimes not succeed, and remain stuck in the step of creating the configuration backup. This issue has been fixed.







Version 4.2.6 bug fixes

System

IPsec VPN - Routing

Support reference 80662

When a change of status is applied to a network route associated with an IPsec Security Policy, the service no longer shuts down unexpectedly and causes the firewall to freeze.

Web administration authentication interface - Captive portal

Support reference 83011

Issues that could prevent sponsorship e-mails from being sent, or which could unexpectedly log out users from the web administration interface with an "Invalid session" message, have been fixed.

SNMP Agent

Support reference 82661

The correct value is now returned in the OID UCD-SNMP-MIB::memCached.O.

Intrusion prevention

SIP

Support references 79839 - 79344

Anomalies in the SIP protocol analysis engine, which could cause the firewall to freeze, have been fixed.

FastPath mode

Support reference 83291

An issue with competing access in the intrusion prevention engine, which could cause the firewall to freeze, has been fixed.

COTP protocol

Support references 82784 - 83342

An issue with the COTP protocol analysis, which could cause the firewall to freeze, has been fixed.







New features in version 4.2.5

SPNEGO authentication

The spnego.bat script, available in the MyStormshield personal area, now supports AES256-SHA1, which replaces RC4-HMAC-NT, the previous cryptographic algorithm used.

When this new version of the script is used during the deployment of SPNEGO authentication, support for **AES 256-bit encryption via Kerberos** must be enabled in the properties of the firewall account on Active Directory, in the **Account** tab, under **Account options**.





Resolved vulnerabilities in version 4.2.5

Curl library

A moderate severity vulnerability was fixed in the Curl library.

Details on this vulnerability can be found on our website https://advisories.stormshield.eu/2021-048/.

OpenSSL

Moderate severity vulnerabilities were fixed after the OpenSSL component was upgraded.

Details on these vulnerabilities can be found on our website:

- https://advisories.stormshield.eu/2021-054/,
- https://advisories.stormshield.eu/2021-055/.

c-ares library

A moderate severity vulnerability was fixed in the *c-ares* library.

Details on this vulnerability can be found on our website https://advisories.stormshield.eu/2021-057/.



Version 4.2.5 bug fixes

System

IPsec VPN

Support reference 82714

Issues regarding the interruption of IPsec tunnel negotiation or the sudden shutdown of the IPsec tunnel manager have been resolved after updating the tunnel manager and an idle timeout was defined for it. These issues also generated "ignoring IKE SA setup: job load of XXX exceeds limit of YY" entries in IPsec VPN logs.

CRL verification

Support reference 82370

Whenever a CRL contained an object identified by a fully qualified domain name (FQDN), the DNS resolution of this FQDN would function correctly again when the firewall verified the CRL. This regression appeared in SNS version 4.2.1.

SNMP Agent

Support reference 81710

The mechanism that manages the SNMP alarm table has been enhanced to stop OIDs from being duplicated, as this prevented some alarms from being raised.

Support reference 81710

A memory leak issue on SNMP agent has been fixed.

Network link aggregation

Support reference 82211

In configurations that use network link aggregation, if a link was lost in an aggregate, a switch could not be made before a 3-second wait, thereby disrupting traffic for 3 seconds. This issue has been fixed.

Monitoring power supply - SN1100 model firewalls

Power supply could not be monitored on SN1100 model firewalls. This issue has been fixed.

Network

Renewing a DHCP lease

Support references 82238 - 82359

When a UNICAST packet originating from port 67 and going to port 68 attempted to pass through the firewall (especially during a DHCP lease renewal), the firewall would occasionally freeze and fail to transmit the packet if the packet's source and outgoing interface are not part of a bridge.







This issue can now be fixed by changing the value of the **UseAutoFastRoute** parameter to **Off** with the following CLI/Serverd command:

CONFIG PROTOCOL TCPUDP COMMON IPS CONNECTION UseAutoFastRoute=<On|Off>

₱ Find out more



New features in version 4.2.4

System

Hardening the operating system

Verification of the integrity of executable files now extends to the userland section of the system.

Only shell scripts are still allowed, but they must be explicitly called by the interpreter, e.g., sh script.sh instead of ./script.sh. If these scripts are run from the event scheduler (eventd), the interpreter must be added for each task described in the configuration file of the event scheduler.

These scripts must also be located only in the root partition (/) so that they can be run. As firmware updates will erase the contents of the "/" folder, these scripts must be moved back to the "/" folder after each firmware update.

Do note that the system performance measurement tools that this file integrity verification mechanism allows may display slightly higher memory consumption values than those shown in earlier versions of SNS. The use of *nmemstat* is no longer allowed.

Stealth mode

An SNS firewall in factory configuration is no longer in stealth mode by default, to make it easier to integrate the firewall into existing infrastructures.

However, this mode can still be enabled manually by using the *Stealth* argument in the CLI/Serverd command CONFIG PROTOCOL IP COMMON IPS CONFIG:

```
CONFIG PROTOCOL IP COMMON IPS CONFIG Stealth=<On|Off>CONFIG PROTOCOL IP ACTIVATE
```



Path MTU Discovery (PMTUD)

In configurations that involve an IPsec VPN, ICMP 3/4 responses are now fully managed through such tunnels after support for Path MTU Discovery was enabled.

It is disabled by default, but can be managed through the CLI/Serverd command:

```
CONFIG IPSEC UPDATE slot=<1-10> PMTUD=<0|1|2> CONFIG IPSEC ACTIVATE CONFIG IPSEC RELOAD
```

These commands are explained in detail in the CLI SERVERD Commands Reference Guide.



Stealth mode must be disabled so that the PMTUD can function through IPsec.

Find out more

IPsec VPN - DR mode

Warnings are displayed in the **Messages** widget on the dashboard when the IPsec DR mode is enabled and one of the following conditions is met:

- The proxy is used in a filter rule,
- The NSRPC service is open to the outside,



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- · The SSL VPN service Is active,
- The DNS cache service Is active,
- The DHCP service Is active.

IPsec VPN - IKEv2

PseudoRandom Functions (PRFs) with the following values can now be selected:

- PRF HMAC SHA2 256 [RFC4868],
- PRF HMAC SHA2 384 [RFC4868],
- PRF HMAC SHA2 512 [RFC4868].

This configuration can only be created in command line using the argument prf added to the CLI/Serverd command: CONFIG IPSEC PROFILE PHASE1 PROPOSALS UPDATE (any changes must then be confirmed using the command CONFIG IPSEC ACTIVATE).

These commands are explained in detail in the CLI SERVERD Commands Reference Guide.



NOTE

The use of PRF HMAC SHA2 256 is imposed in IPsec DR mode.

Active Update

Packets in the Active Update module are now signed by a new Stormshield certification authority, which replaces the previous Netasq certification authority.

For clients that use internal mirror sites, the packets hosted on your own servers must be updated so that packets signed by the new certification authority are used. This operation is necessary so that the Active Update module can continue to update its databases.

For Linux environments, a new version of the Active Update mirroring script (updater.sh) is available on Mystormshield (Downloads > Stormshield Network Security > Tools). This version makes it possible to retrieve all packets signed by the new certification authority.



Find out more

It is now possible to specify the firewall interface from which requests are sent to automatic update servers. The interface can be specified through the bindaddr argument added to the CLI/Serverd command CONFIG AUTOUPDATE SERVER. Changes to this parameter must then be applied using the command CONFIG AUTOUPDATE ACTIVATE.



Find out more

Automatic checks for firmware updates

Automatic checks for the availability of firmware updates can be enabled or disabled using the CLI/serverd command SYSTEM CHECKVERSION state=0|1. This mechanism is enabled by default.

Network management

The management of a SNS firewall's network is now optimized so that the firewall no longer restarts every time SMC sends a network configuration. The firewall now informs SMC to restart only when it is necessary.

Stormshield Management Center (SMC) agent

On SNS firewalls managed via SMC in version 3.0, if the link with the SMC server cannot be set up within 30 seconds after a deployment (this period can be configured in the administration





console of the SMC server), the previous configuration will be restored.

On firewalls in high availability, it is now possible to choose whether to restart the passive firewall when applying changes to the network configuration that were applied to the active firewall.

This option can only be configured with the CLI/serverd command HA SYNC:

HA SYNC Ennetwork=0 | 1: If 0 is selected, the passive firewall will not restart (default behavior), 1 will restart it.



Synchronization of the object database with DNS servers

The automatic synchronization of the object database with DNS servers configured on the firewall can now be enabled/disabled and its frequency can be changed.

These operations can only be configured with the CLI/serverd command CONFIG OBJECT SYNC:

- CONFIG OBJECT SYNC STATE=<0|1> to disable/enable synchronization,
- CONFIG OBJECT SYNC UPDATE period=<period> to set a synchronization frequency between 1 min and 1 day inclusive (e.g., period=6h5m4s).

These changes must be confirmed using the command CONFIG OBJECT SYNC ACTIVATE.



Modifying logs enabled by default

Unlike what was announced in the 4.2.1 release notes, the storage of all log types on disk has been enabled again by default.

Hardware

Support for SN1100 firewall models begins with this version 4.2.4.

Web administration interface

Creating IPsec peers

When a new IPsec peer is created, the wizard now offers version 2 of the IKE protocol by default for this peer.





Resolved vulnerabilities in version 4.2.4

RTSP, SIP, H323 and MGCP protocol analyzes

A high severity vulnerability was fixed in the RTSP, SIP, H323 and MGCP protocol analyzer. Details on this vulnerability can be found on our website https://advisories.stormshield.eu.

Proxies

A medium severity vulnerability was fixed in the explicit HTTP proxy and SMTP proxy. Details on this vulnerability can be found on our website https://advisories.stormshield.eu.

DHCP service

A medium severity vulnerability was fixed in the DHCP service.

Details on this vulnerability can be found on our website https://advisories.stormshield.eu.

Curl library

A medium severity vulnerability was fixed in the Curl library.

Details on this vulnerability can be found on our website https://advisories.stormshield.eu.

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Version 4.2.4 bug fixes

System

SSL VPN

Support reference 78163

The browser language is now taken into account in the Stormshield SSL VPN client's download link presented by the captive portal of the firewall that hosts this service.

Support reference 79149

Additional controls have been implemented to display an error when the **Available networks** field is defined by a group that contains an IP address range. Such configurations prevented the SSL VPN service from running.

Support reference 73463

The SSL VPN management engine now runs correctly with the AES-GCM encryption suites (128-, 192- or 256-bit keys) recommended by the ANSSI (French network and information security agency).

Proxies

Support reference 81624

In configurations that use multi-user authentication, the application of "img-src https://*" CSP (content-security-policy) directives would sometimes cause the proxy service to unexpectedly restart. This issue has been fixed.

Support references 79257 - 79144

In configurations that use the explicit HTTP proxy or SMTP proxy without protocol analysis, and when a client connection sent the FIN flag immediately after sending the CONNECT flag, the proxy would keep the log of this closed connection in memory by mistake. An accumulation of such connection logs would then consume an excessive amount of firewall memory. This issue has been fixed.

SSL proxy

Support reference 77207

The SSL proxy would sometimes restart when all of the following conditions occurred:

- An SSL filter policy applied a "Pass without decrypting" action when a CN could not be categorized,
- A connection matched this rule ("Pass without decrypting") because the classification of the CN failed.
- A simultaneous connection to the same website was classified with the action "Block without decrypting".

This issue has been fixed.





System events

Support reference 80426

System event no. 19 "LDAP unreachable" is activated when there are issues accessing an LDAP directory defined in the firewall configuration.

Automatic CRL verification

Support reference 82035

An anomaly during the automatic verification of CRL distribution points (CRLDP) listed in a subauthority has been fixed. This anomaly would wrongly generate the alarm 'The CRL published on the distribution point is invalid".

Automatic verification of CRLs and external proxy

Support reference 81259

The verification of CRLs through an external proxy would occasionally not function because the port to reach the proxy was not correctly applied. This issue has been fixed.

Retrieving firmware updates and external proxy

Support references 79538 - 81331

The automatic retrieval of firmware through an external proxy would occasionally not function because the proxy was not applied. This issue has been fixed.

IPsec VPN

Support reference 77960

When IPsec VPN was used together with Path MTU Discovery (PMTUD), the Don't Fragment (DF) bit was not included in ESP packets and therefore prevented PMTUD from being used. This configuration is now supported.



Support references 81013 - 81002

When the phase 1 lifetime of a tunnel lapses, the user is no longer deleted by mistake from the firewall's authentication tables if the other tunnels used by this user are still active.

Support reference 77477

IPsec configurations which included a NAT rule that applies to packets going to the tunnel and a QoS rule for traffic passing through this tunnel would flood the firewall's memory and make the cluster unstable in a high availability configuration. This issue has been fixed.

IPsec VPN - Diffusion Restreinte (DR) mode

On firewalls configured in *Diffusion Restreinte* (DR) mode, DR encryption profiles now allow only the use of 256-bit keys for AES-GCM and AES-CTR.

An error in the implementation of ECDSA based on Brainpool 256 elliptic curves prevented IPsec tunnels in DR mode from being set up with the TheGreenBow IPsec VPN client implementing DR mode. This error has been fixed.







WARNING

Fixing this error in fact makes it impossible to set up IPsec tunnels in DR mode based on ECDSA and Brainpool 256 elliptic curves between a firewall in version SNS 4.2.1 or SNS 4.2.2 and a firewall in version SNS 4.2.4 or higher.

External LDAP directory

Support reference 81531

After an external LDAP directory was created and made accessible via a secure connection, enabling the option Check the certificate against a Certification Authority and selecting a trusted CA no longer cause an internal error on the firewall.

LDAP directory - Backup server

Support reference 80428

In an LDAP(S) configuration defined with a backup server, when:

- The firewall switched to the backup LDAP(S) server because the main server stopped responding, and
- The backup server also does not respond,

The firewall will then immediately attempt to connect to the main server again without waiting for the 10-minute timeout defined in factory settings.

IP address reputation and geolocation service

Support reference 81048

In some cases, the IP address reputation and geolocation service would unexpectedly shut down after competing access that occurs when a configuration is reloaded. Even when it was automatically restarted, service could still be disrupted. This issue has been fixed.

Support references 77326 - 77980 - 79673 - 74614 - 80572 - 80624 - 79664 - 79589

An anomaly relating to the IP address reputation and geolocation service would sometimes result in memory corruption, which would cause the firewall to unexpectedly restart. This issue has been fixed.

Initial configuration via USB key

Support reference 80866

In an initial configuration via USB key, when an additional .CSV configuration file was imported into the installation sequence, the command entered in the last line of the file was not executed. This issue has been fixed.

Captive portal

Support reference 79386

Closing the logout page of the captive portal would log the user out again, regardless of the browser used.





Authentication service

Support reference 81423

An issue during communication with an external LDAP server configured on the firewall (network issue, partial response from the server, etc.) would cause the firewall's authentication service to freeze, logging out users and preventing them from logging back in. This issue has been fixed.

SNMP agent

Support reference 81710

A memory leak issue in the management of the SNMP agent queue has been fixed.

Support references 81573 - 81588 - 81529

When the firewall receives an SNMP request, the response address that the SNMP agent uses is correct again and corresponds to the IP address of the firewall queried during this SNMP request.

Support references 82734 - 82735

Syntax errors have been corrected in STORMSHIELD-VPNSP-MIB, STORMSHIELD-VPNSA-MIB, STORMSHIELD-VPNIKESA-MIB and STORMSHIELD-ALARM-MIB MIB files.

Certificates

Support reference 82110

An anomaly in how empty OCSP fields are managed would wrongly generate the error message "XSS Protection" when the properties of the certificate in question were displayed. This anomaly has been fixed.

Hardware bypass - SNi20 model firewalls

Support reference 82241

The hardware bypass mechanism could be non-functional on some SNi20 firewalls. This problem has been fixed.

Network

Static routing and IPsec VPN

Support reference 80862

In policy-based IPsec VPN configurations (non-VTI), whenever a static route was created for the remote network via the IPsec interface, traffic was not encrypted and sent to this network as it was supposed to be. This issue has been fixed.

Multicast routing - Address translation

Support reference 80359

Multicast network traffic packets are no longer duplicated if multicast routing is applied after a destination NAT rule is applied to this traffic.



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Bridge - MAC addresses

Support reference 80652

On interfaces attached to a bridge, when a network device is moved and the network traffic that it generates is no longer linked to the same physical interface, the firewall automatically maps the MAC address of the device to the new interface once a Gratuitous ARP request is received from the new device.

This switch was not correctly applied whenever the MAC address was different after the network device was moved This anomaly has been fixed.

Intrusion prevention

FastPath mechanism

Support reference 82078

The combination of NAT and the insertion of inappropriate routes into the tables of the intrusion prevention engine could cause inadequate use of the FastPath mechanism, causing the firewall to freeze. This issue has been fixed.

Hardware

The Intel update utility in the microcode of Intel network cards would occasionally fail to recognize additional cards installed on SN6100 firewalls. This anomaly has been fixed.

Monitoring

IPsec tunnels

Support reference 82043

Mobile IPsec tunnels set up and defined in Config mode now appear in the IPsec tunnel monitoring module.

Web administration interface

High availability

Support reference 80888

Changes to the minimum duration of connections that must be synchronized are now correctly applied (High availability > Advanced properties).







Version 4.2.3 not published

Version 4.2.3 is not available to the public.



Resolved vulnerabilities in version 4.2.2

Authentication portal

A moderate severity vulnerability was fixed in the authentication portal's management API. Details on this vulnerability can be found on our website https://advisories.stormshield.eu.

OpenLDAP

A moderate severity vulnerability was fixed after the OpenLDAP component was upgraded. Details on this vulnerability can be found on our website https://advisories.stormshield.eu.

OpenSSL

A moderate severity vulnerability was fixed after the OpenSSL component was upgraded.

Details on this vulnerability can be found on our website https://advisories.stormshield.eu.

CLI/serverd commands

A high severity vulnerability was fixed in the CLI/serverd command mechanism.

Details on this vulnerability can be found on our website https://advisories.stormshield.eu.

ClamAV

Moderate severity vulnerabilities was fixed in ClamAV.

Details on these vulnerabilities can be found on our website:

- https://advisories.stormshield.eu,
- https://advisories.stormshield.eu,
- https://advisories.stormshield.eu.

FreeBSD

A moderate severity vulnerability was fixed after the application of a FreeBSD fix.

Details on this vulnerability can be found on our website https://advisories.stormshield.eu.

Hardware

A low severity vulnerability was fixed after a new microcode for Intel processors was applied. Details on this vulnerability can be found on our website https://advisories.stormshield.eu.







Version 4.2.2 bug fixes

System

Certificates and PKI

Support reference 81909

Whenever the **Certificates and PKI** module was opened, the automatic search process that ordinarily displays the list of CAs, identities and certificates would fail when the DN of a certificate exceeded 127 characters. This would then prevent the contents of the **Certificates and PKI** module from being displayed. This issue has been fixed.

IPsec VPN

Support reference 82179

Whenever an IPsec policy met both of the following conditions:

- The policy started with one or several bypass rules with *None* set as the peer, and which were created as an exclusion to the subsequent rules in the encryption policy. The routing policy manages traffic that matches these rules.
- These rules were followed by several rules regarding mobile IPsec tunnels.

The generated IPsec configuration file would then be wrong and only the first mobile tunnel configured could be set up. This issue has been fixed.

IPsec VPN - IKEv1 site-to-site tunnels

Support references 82199 - 82197

After the IPsec IKEv1 tunnel manager was changed, firewalls in version 4.2.1 could no longer negotiate IPsec IKEv1 tunnels with SNS firewalls in version 4.1.x or lower when both of the following conditions were met:

- The firewalls in version 4.1.x used an IPsec policy based exclusively on IKEv1 peers,
- The firewalls in version 4.2.1 initiated the negotiation.

This issue occurred due to the introduction of the ESN function which 4.1.x versions (and lower) do not support, and an issue relating to the new IPsec tunnel manager.

To resolve these issues, firewalls in version 4.2.2 (or higher) now disable ESN when the peer is in IKEv1.

Virtual machines

IPsec VPN

Support reference 81914

During the installation of SNS 4.2.1 EVAs (elastic virtual appliances) in OVA format, the IPsec VPN tunnel manager would fail to start, preventing IPsec tunnels from being set up. This issue has been fixed.







Web administration interface

IPsec VPN - Authentication by certificate

Support reference 82185

During the selection of an IPsec peer's certificate, the drop-down list would sometimes display only certificates created by default, such as those issued by the CAs of the SSL proxy and SSL VPN.

This list now correctly displays all the other certificates found in the PKI.

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New features in version 4.2.1

System

ANSSI Diffusion Restreinte (DR) mode

SNS firewalls offer the implementation of a strengthened IPsec mode called *Diffusion Restreinte* (DR) mode that complies with the recommendations of the French Network and Information Security Agency (ANSSI).

In SNS version 4.2, many strengthening measures were added to DR mode, in particular:

- IPsec tunnels are now exclusively negotiated over UDP port 4500, making NAT-T (NAT traversal) detection unnecessary,
- IPsec VPN tunnels can now be only IKEv2-based,
- · ESN support for ESP anti-replay is implemented,
- · Creating an IPsec VPN policy enables the CRLRequired configuration token,
- · Restrictions regarding the authentication and encryption algorithms allowed,
- Two specific "DR mode" encryption profiles (one for IKE, one for IPsec) were added to existing profiles (StrongEncryption, GoodEncryption and Mobile).

IMPORTANT

DR mode in SNS version 4.2 is not compatible with DR mode in earlier SNS versions, and the firewall does not allow updates of firewalls with DR mode enabled to SNS version 4.2.0 or higher. DR mode must be disabled before updating the firewall.

Find out more

Modifying logs enabled by default

The possibility of storing some logs, including connections, on disk is now disabled by default on firewalls in SNS version 4.2 in factory configuration. The only logs enabled and stored by default are the following in their respective log files:

- Administration (<u>I</u> server),
- Authentication (I auth),
- System events (I system),
- Alarms (<u>I_alarm</u>),
- Filter policies (I filter),
- IKE/IPsec negotiation (*I_vpn*),
- IPsec VPN (<u>I</u>vpn),
- SSL VPN (Ixvpn),
- Filter statistics and IPsec statistics (I monitor),
- Sandboxing (I sandboxing).

The storage of other logs on disk can be manually enabled in Logs - Syslog - IPFIX.

Find out more



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IPsec VPN IKEv1

The daemon that manages IKEv1 IPsec VPN tunnels is now the same as the one that manages IKEv2 IPsec VPN tunnels (strongSwan charon).

The configurations listed below are no longer allowed in version 4.2:

- IKEv1 rules based on pre-shared key authentication in aggressive mode (mobile and siteto-site tunnels),
- IKEv1 rules based on hybrid mode authentication (mobile tunnels),
- · IKEv1 backup peers.

You must therefore ensure the compliance of the active IPsec policy, and that it meets the restrictions for a combined IKEv1/IKEv2 policy, before updating the firewall to version 4.2.



IPsec VPN

encryption/decryption operations in the IPsec module are distributed more efficiently, leading to improved IPsec throughput in configurations that contain a single IPsec tunnel.

This optimization mechanism can be enabled or disabled manually using the CLI/serverd command:

CONFIG IPSEC UPDATE slot=<x> CryptoLoadBalance=<0|1>

where <x> is the number of the active IPsec policy.

These commands are explained in detail in the CLI SERVERD Commands Reference Guide.



A new CLI/Serverd command PKI CA CHECKOCSP was added so that the URL of an OCSP server can be loaded into certificates used in the negotiation of IPsec tunnels.



Logs - IPsec VPN rule type

A field specifying the type of VPN rule (mobile tunnel or site-to-site tunnel) was added to IPsec VPN logs.



Logs - IPsec VPN rule name

In the IPsec VPN configuration module, it is now possible to look for the name of a rule directly in IPsec VPN logs to display matching logs.

SNMP agent

In IKEv2 or IKEv1 + IKEv2 IPsec policies, an SNMP trap is now raised whenever an IPsec VPN peer cannot be reached.

A new MIB (STORMSHIELD-OVPNTABLE-MIB) makes it possible to monitor via SNMP users who connected through SSL VPN.

STORMSHIELD-VPNSA-MIB offers additional IPsec statistics. Two new IPsec MIBs were added to it:

- STORMSHIELD-VPNIKESA-MIB: provides information on negotiated IKE SAs,
- STORMSHIELD-VPNSP-MIB: provides information on SPs (Security Policies).

All SNS MIBs can be downloaded from the MIBS section on Stormshield's official website.







Calculation of entropy - TPM (Trusted Platform Module)

Firewalls equipped with a TPM now use it as a source of entropy in cryptographic functions, therefore improving their entropy.

Calculation of entropy - Password policy

Entropy, which is calculated based on the unpredictability of a password and the number of characters it contains, has been included in the definition of the password policy to guarantee that these passwords are robust.

A minimum entropy value can now be imposed on passwords defined on the firewall (service accounts, administration accounts, automatic backup passwords, etc.).



High availability

In a high availability configuration, when an interface on a node in the cluster fails, the time it takes for a passive node to switch to active mode has been significantly shortened on SN500, SN510, SN700, SN710, SN900, SN910, SN2000, SN2100, SN3000, SN3100, SN6000 and SN6100 models, therefore minimizing interruption to network traffic.



SPNEGO authentication

Support reference 73844

The firmware in version 4.2 introduces Windows Server 2019 support for the SPNEGO authentication method. Version 1.7 of the *spnego.bat* script, available in **Mystormshield**, must be used in this version of Windows Server.

This version of the script is also compatible with Windows Server 2016, 2012 and 2012 R2.

Authentication - Internal LDAP directory

For better security, passwords contained in the internal LDAP directory can now be hashed using SHA2 or PBKDF2.



Authentication - Captive portal

On firewalls configured in strict HTTPS mode (using the CLI/Serverd command CONFIG AUTH HTTPS sslparanoiac=1), the configuration of the captive portal no longer allows the selection of certificates other than server certificates containing the ExtendedKeyUsage ServerAuth.

Before updating firewalls to version 4.2, a captive portal certificate that complies with this requirement must therefore be selected.

Authentication — SSO Agent

SSO agents now connect to the firewall's authentication service over TLS v1.2 instead of SSLv3. The SSO agent v3.0 or higher must therefore be used with SNS firewalls in version 4.2.







Logs - Location of verbose.* files

Log files created when verbose mode is enabled on firewall services are now placed in a dedicated folder /log/verbose and no longer directly in the /log folder. Existing files will automatically be moved to this new folder when the firewall is updated to version 4.2.

CLI/serverd commands

CLI/Serverd commands are now given versions to allow changes to be tracked. A section setting out the CLI/Serverd commands that were changed, added or deleted between the last SNS version and the previous SNS LTSB version has been added to the first part of the CLI/Serverd commands reference guide.

The CLI/serverd commands relating to IPsec VPN (CONFIG IPSEC PROFILE PHASE1 and CONFIG IPSEC PROFILE PHASE2) were modified to enable the verification of the configuration before it is applied to the firewall.

Service disruptions can therefore be prevented if there are anomalies in the configuration.



Restoring configurations

A mechanism that monitors the integrity of the network configuration now makes it possible to prevent configuration errors on firewalls when they are deployed via SMC or when backups are restored.

A consistency analysis is conducted before a configuration is partially restored. When the analysis mechanism detects an anomaly, it will display a warning message. The administrator can however proceed with the restoration, but changes must be made to the configuration to ensure that the modules that will be restored are operational.

SSL VPN

As part of the process of hardening the SNS operating system, the configuration file meant for the Stormshield SSL VPN client includes the parameter auth-nocache to force the client not to cache the user's password (except for SSL VPN clients configured in Manual mode).

Firewall's SSH key

As part of the process of hardening the SNS operating system, the firewall's SSH keys (firewall key for SSH connections to the firewall, keys created for high availability and admin account key) are now encrypted by default with ECDSA instead of RSA, which was used in versions prior to SNS 4.2.

The firewall's SSH key is now generated when the firewall's SSHD service is enabled (not when the firewall starts) to enhace its entropy (key robustness). The key can also be generated again using the CLI/Serverd command CONFIG SSH REGENHOSTKEY.

The SSH key of the admin account is always generated every time the password to this account is changed. This password should therefore be changed after the firewall is updated to version 4.2.



TLS v1.3 protocol

SNS version 4.2 introduces TLS v1.3 support for services on the firewall (captive portal, LDAPS, Syslog TLS, Autoupdate, etc.).

Clients going in the direction of the firewall can now use only 1.2 and 1.3 of the TLS protocol. The usable version of the TLS protocol can be configured with the CLI Serverd command:

CONFIG CRYPTO ClientTLSv12=<0|1> ClientTLSv13=<0|1>





For more details on this command, refer to the CLI SERVERD Commands Reference Guide.

Do note that the server hosting an external LDAP directory must support and use a compatible encryption suite in the implementation of the LDAPS protocol based on TLS1.2 or TLS 1.3. The list of such encryption suites is provided in the SNS v4 User Configuration Manual.

NSRPC

SHA256 is now the algorithm used in the NSRPC library to calculate password hashes.

Updates - Logs

Support reference 79529

Logs regarding operations performed before the firewall was restarted have been added to the update.log files to identify the causes of firmware update failures.

Intrusion prevention

TLS v1.3 protocol

The intrusion prevention engine now detects and analyzes decrypted frames from TLS v1.3, which secures communications. In particular, this makes it possible to:

- Allow 0-RTT mode,
- Decide which values/extensions to adopt [GREASE extensions [Generate Random Extensions And Sustain Extensibility], extensions defined in RFC on TLS v1.3 or unknown extensions can be configured).
- Define a blacklist of TLS extensions.

Do note that related traffic can now be analyzed by protocol alarms.



RDP over UDP protocol

The intrusion prevention engine now detects and analyzes UDP-based RDP traffic in addition to TCP-based RDP traffic.

Do note that related traffic can now be analyzed by protocol alarms.

IPv6 protocol

In version 4.2, IPv6 packets containing non-compliant RDNSS (Recursive DNS Server) options are detected and blocked (cf. RFC 8106).

Web administration interface

IPsec VPN monitoring

The IPsec VPN monitoring module now includes two tables that present the characteristics of the selected IPsec VPN tunnel's Security Associations (SAs):





- · Table of IKE SAs:
 - Name of the IPsec rule,
 - IKE version of the tunnel,
 - Local gateway,
 - ° IP address of the local gateway,
 - Remote gateway,
 - IP address of the remote gateway,
 - SA state,
 - Role (responder/initiator),
 - Initiator cookie,
 - Responder cookie,
 - Local ID,
 - Peer ID,
 - Whether NAT-T is enabled,
 - Authentication algorithm used,
 - ° Encryption algorithm used,
 - PseudoRandom Function (PRF) algorithm used,
 - o Perfect Forward Secrecy (PFS) used,
 - o Lifetime lapsed.
- · Table of IPsec SAs:
 - SA state,
 - Local gateway,
 - Remote gateway,
 - o Bytes in,
 - o Bytes out,
 - o Lifetime lapsed,
 - · Authentication algorithm used,
 - Encryption algorithm used,
 - Whether there is an ESN,
 - Whether UDP encapsulation of ESP packets is enabled.

Dashboard

The dashboard includes a new **Messages** widget that displays system notifications and warnings. Messages appear if:

- IPv6 is enabled on the firewall,
- · DR mode is enabled on the firewall,
- The authentication engine uses the firewall's default certificates.

Interface monitoring

The interface monitoring module can now show real-time and historical curves of throughput and the number of packets exchanged for VLANs defined on the firewall.

Curves showing the history of throughput and packets exchanged are now also available for interface aggregates.





Protocols - NTP

Clicking on the link to Protection against Time Poisoning attacks (Configuration > Application protection > Protocols > NTP > IPS tab) now allows direct access to the configuration of the firewall clock.



Certificates and PKI

The web administration interface now makes it possible to create certificates in which the FQDN contains the special character "*" (e.g., *.stormshield.eu).





Resolved vulnerabilities in version 4.2.1

Intel processors

Intel processor microcodes used on SN510, SN710, SN910, SN2000, SN3000, SN2100, SN3100 and SN6100 firewall models have been updated to fix vulnerabilities CVE-2020-0543, CVE-2020-0548 and CVE-2020-0549.

Web administration interface/Block pages

To address a possible XSS vulnerability, the HTML preview display of HTTP block pages is no longer available. Only the raw text of the HTML code on block pages is displayed.

Web administration interface/Authentication portal

An additional protection feature against code injection has been added to responses sent by the firewall's web administration interface and authentication portal.

OpenSSL

A vulnerability with an overall CVSS score of 3.0 was fixed after the OpenSSL component was upgraded.

Details on this vulnerability can be found on our website https://advisories.stormshield.eu.

NDP requests

When NDP requests (IPv6) without replies were accumulated up to a certain threshold, the protection mechanism would be activated in the firewall's NDP table. In an exchange with an unknown host, this would cause the first few packets to be dropped until NDP requests were resolved.

Details on this vulnerability can be found on our website https://advisories.stormshield.eu.

Authentication — SSO Agent

SNS firewalls will now reject negotiations with SSO agents that use AES_CBC encryption suites. The SSO agent v3 must therefore be used with SNS firewalls in version 4.2.

ClamAV

A vulnerability with an overall CVSS score of 5.8 was fixed in ClamAV.

Details on this vulnerability can be found on our website https://advisories.stormshield.eu.

SNMP

Support reference 80471

A vulnerability with an overall CVSS score of 5.5 in the SNMP protocol analysis protection mechanism has been fixed.







Details on this vulnerability can be found on our website https://advisories.stormshield.eu.



Version 4.2.1 bug fixes

System

Configuration backups - Trusted Platform Module (TPM)

Support reference 79671

During the backup of a configuration with the *privatekeys* parameter set to *none* (this parameter can only be modified via CLI/Serverd command: CONFIG BACKUP), private keys stored in *ondisk* mode on the TPM are no longer wrongly decrypted.

Support reference 79671

Multiple configuration backups can no longer be launched simultaneously or too close apart, so private keys stored in *ondisk* mode on the TPM will no longer be wrongly decrypted.

High availability

The option **Reboot all interfaces during switchover (except HA interfaces)** has been optimized in high availability configurations. It informs third-party network connection devices (switches, etc.) any time members of the cluster switch roles. This option is no longer enabled on link aggregates when the option **Enable link aggregation when the firewall is passive** is selected.



The errors that occur when the passive member of the cluster is updated are now correctly shown in the firewall's web administration interface.

High availability - SSH keys

When a high availability configuration generated in version 4.2 switches to an earlier SNS version (after resetting the firewall to its factory configuration), the cluster's SSH keys are now deleted correctly.

High availability - LDAP directory

Support reference 78461

An anomaly during the synchronization of LDAP data, due to errors in managing the special character "\" when it is used in the password to access the directory, made this LDAP directory inoperable. This anomaly has been fixed.

High availability - Synchronizing objects

Support reference 77441

The mechanism that synchronizes objects between members of the cluster would stop operating whenever the DNS server that resolved FQDN objects did not accept TCP-based DNS requests. This anomaly has been fixed.

Proxies

Support reference 79204

Issues with memory leaks on proxies have been fixed.





Support references 79957 - 80108 - 79952

Configurations that use multi-user authentication would sometimes fail to fully load web pages that embed CSP (content-security-policy) directives. This anomaly has been fixed.

Support reference 79858

An issue with competing access when saving new connections via the proxy has been fixed. This issue would cause the firewall to unexpectedly shut down and switch the roles of the members in a high availability configuration.

SMTP proxy

Support reference 78196

The proxy would sometimes restart unexpectedly after queuing e-mails and receiving an SMTP 421 error from the server. This anomaly has been fixed.

Support reference 77586

When the SMTP proxy is enabled together with SSL decryption of outgoing traffic and antivirus analysis on SMTP traffic (with the action *Pass without analyzing* for the options **When the antivirus analysis fails** and **When data collection fails** in the SMTP protocol analysis settings), the same events will no longer be wrongly logged multiple times in the *I smtp* file.

HTTP proxy

Support reference 79584

In configurations that meet all the following conditions:

- HTTP proxy is used,
- · Kaspersky antivirus is enabled,
- URL filtering is enabled.

Sending several HTTP requests through an internet browser within the same TCP connection (pipelining) no longer causes the proxy to suddenly restart.

SNMP agent

Support references 77226 - 78235

The OID "SNMPv2-MIB::sys0bjectID.0", which made it possible to identify the type of device queried, presented the default *net-snmp* value instead of the Stormshield value. This anomaly has been fixed.

Support references 77787 - 78693 - 77779 - 78164 - 78967

Excessive memory consumption issues that caused the SNMP agent service to unexpectedly shut down have been fixed.

Support reference 78761

SNMP informRequest messages are now considered valid SNMP requests and no longer raise the blocking alarm "Invalid HTTP protocol" (snmp:388).

Directory configuration

Support references 70940 - 71329 - 75280 - 77783

The maximum length of the character string the represents the subject of the certificate that was imported to allow the SSL connection to the internal LDAP directory has been raised from





128 to 256 characters.

IPsec VPN

Support references 78593 - 73609

In IPsec topologies deployed via SMC, peer certificates were not displayed in the firewall's IPsec configuration.

As such, the administrator would sometimes select a certificate again for the peer, making the IPsec configuration ineffective. This issue has been fixed.

IPsec VPN - Implicit filter rules

Support reference 77096

The implicit "Allow ISAKMP (UDP port 500) and the ESP protocol for IPsec VPN peers" filter rule now allows IPsec traffic initialized by internal loopback interfaces.

IPsec VPN - Peer names

Peer names longer than 44 characters no longer prevent the setup of the IPsec tunnels concerned.

Host reputation

Support reference 77080

Invalid objects in the list of hosts whose reputations are monitored no longer cause a system error during attempts to reload the proxy.



Filtering and NAT

Support reference 78647

Exporting NAT/filter rules in CSV format would wrongly generate the "Any" value for the "#nat_to_ target" field in the export file, in cases where filter rules were not associated with any NAT rules. This anomaly would then prevent such CSV files from being imported into SMC if the filter rules concerned had a "Block" rule.

Support reference 76700

When there were configuration errors in the filter policy, the firewall would not load any filter rules (including implicit rules) when it restarted and blocked all traffic as a result. This issue, which required access to the firewall in serial console/VGA in order to enable a working policy, has been fixed.

Support reference 79526

Whenever a group contained 128 or more objects with at least one that had a forced MAC address, rules that used this group would no longer be applied when traffic matched them. This anomaly has been fixed.

Support references 79533 - 79636 - 80412 - 80376

When a time object was enabled or disabled, the re-evaluation of connections that match the filter rule containing this time object no longer cause the firewall to unexpectedly restart.



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Support reference 79311

NAT rules that specified a destination IP address and/or destination port for the traffic after translation no longer functioned through an IPsec tunnel. This anomaly has been fixed.

SSL VPN

During attempts to set up an SSL VPN tunnel with a firewall on which stealth mode was disabled, the firewall no longer wrongly ignores the first packet sent by the SSL VPN client, and the tunnel can be set up correctly.

SSL VPN tunnel monitoring

Support reference 77801

Names of users connected via SSL VPN were displayed in plaintext in these tunnels' monitoring module, even when the connected administrator did not have privileges to access personal data. This anomaly has been fixed.

Authentication - Temporary accounts

Support reference 79296

When the security policy on the firewall required passwords longer than 8 characters, adding, changing or deleting the authentication method for temporary accounts no longer generates a system error.

Certificates and PKI

The Certificate Revocation Lists (CRLs) entered in certificates are now downloaded together with those specified in the CAs.

Initial configuration via USB key

Support reference 75370

When several devices, such as USB keys and SD cards, are connected, only the USB key will now be taken into account.

Intrusion prevention

SSL protocol

Support reference 77817

An error in the declaration of the *ExtensionLength* SSL protocol analysis field would wrongly raise "Invalid SSL packet" blocking alarms (ssl alarm:118) for legitimate *Client Hello* SSL packets. This anomaly has been fixed.

SMB v2 protocol

Support reference 78216

An anomaly in the SMB protocol analysis engine would wrongly raise the "Invalid NBSS/SMB2 protocol" alarm (nb-cifs alarm:157), blocking legitimate SMBv2 traffic as a result. This anomaly has been fixed.







SMB - CIFS protocol

Support references 77484 - 77166

Anomalies in the SMB - CIFS protocol analysis would wrongly raise the "Invalid NBSS/SMB protocol" blocking alarm (nb-cifs alarm:158) during legitimate access to shared Microsoft Windows disk resources. These anomalies have been fixed.

DNS protocol

Support reference 77256

An anomaly in the DNS protocol analysis would wrongly raise the "Possible DNS rebinding attack" blocking alarm (dns alarm:154) when a DNS server responded with an external IP address consisting of its IPv6 address concatenated with its IPv4 address (IPv4 - IPv6 mapping). This anomaly has been fixed.

SMTP protocol

Support reference 77661

In a configuration such as the following:

- The intrusion prevention engine analyzes SMTP protocol,
- Antivirus analysis is enabled for SMTP traffic,
- · Kaspersky antivirus is used on the firewall,
- A Maximum size for antivirus and sandboxing analysis (KB) has been configured.

When e-mails containing attachments that exceed the defined size are analyzed, the blocking alarm "Invalid SMTP protocol" (smtp alarm:121) is no longer wrongly raised.

FastPath mode

Support references 76810 - 77932

An issue with competing access when connection statistics were injected into the intrusion prevention engine has been fixed. This issue could cause significant CPU consumption and network packets to unexpectedly be rejected over IX interfaces (2x10Gbps and 4x10Gbps fiber modules).

Hardware

Configuration via USB key

Support references 79645 - 79283

Whenever a firewall is configured via USB key, an information message now appears in the console and a waiting period of two minutes is initiated when the USB key needs to be removed to continue ongoing operations (firmware updates, connecting a firewall to a cluster, etc.). Removing the USB key suspends the counter.

This mechanism makes it possible to prevent key decryption errors on firewalls equipped with a TPM (SN3100 and SNi20).

Find out more







Virtual machines

Serial numbers of VPAYG firewalls

Support reference 76157

The high availability monitoring mechanism did not recognize serial numbers of VPAYG firewalls (serial number of the firewall, to which an extension such as "-XXXXXXXX" is added). This anomaly has been fixed.

EVA firewalls deployed over VMWare with 10Gb/s interfaces

Support reference 76546

For firewalls deployed in a VMWare infrastructure, the maximum throughput displayed for 10Gb/s interfaces that use the *vmxnet3* driver is no longer wrongly limited to 10Mb/s.

Web administration interface

Interfaces

Support reference 77682

Whenever a parent GRETAP interface of a VLAN was deleted, the VLAN would be hidden from the list of interfaces even though it was still defined in the firewall configuration. This operation now leaves the VLAN visible at the root of the list of available interfaces.

Support reference 77014

The system now correctly detects the connection status of USB/Ethernet (4G) interfaces and displays it in the **Configuration** > **Network** > **Interfaces** module.

Interfaces - Modem configuration profiles

Administrator accounts in read-only mode could not display the configuration profiles of modems. This anomaly has been fixed.

Interfaces - GRETAP

Support reference 78800

The correct MTU is now assigned to GRETAP interfaces when they are created ($\dot{1}\dot{4}62$ bytes, instead of 1500 as in the four previous versions).

Protocols

Support reference 78157

After the profile name of a protocol analysis is edited, and the configuration module is changed, the **Edit** menu is no longer empty when the user goes back to the edited protocol analysis module.

Protocols - BACnet/IP

The service with a *confirmedTextMessage* confirmation would wrongly appear twice in the *Remote Device Management* group (IDs 19 and 20). ID 20 is now correctly assigned to the *reinitializeDevice* service.







Automatic backups - Custom server

Support reference 78018

The port defined during the creation of the custom backup server appears correctly again in the URL shown in the configuration module.

Do note that the anomaly affected only the display.



Authentication - Radius method

Support reference 76824

During access to the configuration of the Radius server, if the pre-shared key field was accidentally erased, a blank pre-shared key would be entered instead of the previous value. This issue has been fixed and the firewall now refuses empty values for this field.

URL filtering - SSL filtering

Support reference 77458

The results of a URL categorization (**URL filtering** and **SSL filtering** modules) are no longer continuously displayed at the bottom of the screen when a module is changed.

Support reference 79017

Modifying several SSL filter rules or URL filter rules at the same time would generate an abnormally high number of system commands. This anomaly has been fixed.

Web objects

Support reference 76327

Immediately after a new URL or certificate category is created, clicking on the column to sort contents:

- No longer creates system errors if no other categories were selected during the creation operation,
- Does not wrongly show the contents of another category if it was selected during the creation operation.

Web objects - Object groups

Support reference 76325

The search field for groups of categories is no longer case-sensitive.

IPsec VPN

Support reference 74210

When an IPsec rule separator is added to a policy that contains more than one page of rules, the user is no longer sent back to the first page of the IPsec policy every time.

Support references 74966 - 75821

Double-clicking on an IPsec rule separator correctly opens it in edit mode, and the modification of the separator is fully functional again.



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When a peer is created or modified, switching from certificate authentication to pre-shared key authentication, followed by a switch back to certificate authentication without reloading the configuration page, no longer causes system errors due to the detection of the certificate initially selected.

Support references 77246 - 77264 - 77274

When a peer with a configuration that contained errors (indicated by a message in the Checking the policy field) was created or modified, it could still be validated anyway. This anomaly, which caused an error while reloading the IPsec VPN configuration, has been fixed.

Support reference 77443

Creating, modifying or deleting a pre-shared key from the table of pre-shared keys for mobile tunnels (Configuration > IPsec VPN module > Identification tab) no longer creates a key conflict or prevents the setup of IPsec tunnels that use such keys.

IPsec VPN - Peers

Additional controls have been added to better manage the duplication, renaming or deletion of peers in the process of modification (changes not saved).

Certificates and PKI

Support reference 78965

After an external CA was imported into the PKI (this operation can only be performed in command line), it could no longer be declared as the default CA (for the SSL proxy for example), or selected when an identity was created (user, server, etc.). This anomaly has been fixed.

Aliases can now be entered (Subject Alternative Name field) when a server identity is created. The latest versions of web browsers sometimes require this field.

Captive portal

Support reference 78805

During the redirection to the authentication page, the Password field was selected by default instead of the User name field if it was empty. This anomaly has been fixed.

Filtering and NAT - Geolocation and public IP address reputation

Support reference 80980

When a geographic group or a public IP address reputation group is used in a filter/NAT rule, the tool tip that appears when the user scrolls over the group no longer wrongly displays "Object not found".





Version 4.2.0 not published

Version 4.2.0 is not available to the public.



New features in version 4.1.6

System

SNMP agent

In IKEv2 or IKEv1 + IKEv2 IPsec policies, an SNMP trap is now raised whenever an IPsec VPN peer cannot be reached.

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Resolved vulnerabilities in version 4.1.6

OpenSSL

A vulnerability with an overall CVSS score of 3.0 was fixed after the OpenSSL component was upgraded.

Details on this vulnerability can be found on our website https://advisories.stormshield.eu.

ClamAV

A vulnerability with an overall CVSS score of 5.8 was fixed in ClamAV.

Details on this vulnerability can be found on our website https://advisories.stormshield.eu.

Vulnerabilities with an overall CVSS score of 5.3 was fixed in ClamAV.

Details on these vulnerabilities can be found on our website:

- https://advisories.stormshield.eu,
- https://advisories.stormshield.eu.

Authentication portal

A vulnerability with an overall CVSS score of 4.3 was fixed in the authentication portal's management API.

Details on this vulnerability can be found on our website https://advisories.stormshield.eu.

OpenLDAP

A vulnerability with an overall CVSS score of 4.5 was fixed after the OpenLDAP component was upgraded.

Details on this vulnerability can be found on our website https://advisories.stormshield.eu.

SNMP

Support reference 80471

A vulnerability with an overall CVSS score of 5.5 in the SNMP protocol analysis protection mechanism has been fixed.

Details on this vulnerability can be found on our website https://advisories.stormshield.eu.



Version 4.1.6 bug fixes

System

Configuration backups - Trusted Platform Module (TPM)

Support reference 79671

During the backup of a configuration with the privatekeys parameter set to none (this parameter can only be modified via CLI/Serverd command: CONFIG BACKUP), private keys stored in ondisk mode on the TPM are no longer wrongly decrypted.

Support reference 79671

Multiple configuration backups can no longer be launched simultaneously or too close apart, so private keys stored in *ondisk* mode on the TPM will no longer be wrongly decrypted.

Filtering and NAT

Support reference 79526

Whenever a group contained 128 or more objects with at least one that had a forced MAC address, rules that used this group would no longer be applied when traffic matched them. This issue has been fixed.

Support references 80043 - 79636 - 80412 - 80376 - 79771

When a time object was enabled or disabled, the re-evaluation of connections that match the filter rule containing this time object no longer cause the firewall to unexpectedly restart.

Proxies

Support references 79957 - 80108

Configurations that use multi-user authentication would sometimes fail to fully load web pages that embed CSP (content-security-policy) directives. This issue has been fixed.

Support reference 81624

In configurations that use multi-user authentication, the application of "imq-src https://*" CSP (content-security-policy) directives would sometimes cause the proxy service to unexpectedly restart. This issue has been fixed.

Support reference 79858

An issue with competing access when saving new connections via the proxy has been fixed. This issue would cause the firewall to unexpectedly shut down and switch the roles of the members in a high availability configuration.

SMTP proxy

Support reference 78196 - 79813 - 81759

The proxy would sometimes restart unexpectedly after queuing e-mails and receiving an SMTP 421 error from the server. This issue has been fixed.





HTTP proxy

Support reference 79584

In configurations that meet all the following conditions:

- HTTP proxy is used,
- Kaspersky antivirus is enabled,
- · URL filtering is enabled.

Sending several HTTP requests through an internet browser within the same TCP connection (pipelining) no longer causes the proxy to suddenly restart.

SSL proxy

Support reference 77207

The SSL proxy would sometimes restart when all of the following conditions occurred:

- An SSL filter policy applied a "Pass without decrypting" action when a CN could not be categorized,
- A connection matched this rule ("Pass without decrypting") because the classification of the CN failed.
- A simultaneous connection to the same website was classified with the action "Block without decrypting".

This issue has been fixed.

High availability

The errors that occur when the passive member of the cluster is updated are now correctly shown in the firewall's web administration interface.

System events

Support reference 80426

System event no. 19 "LDAP unreachable" is activated again when there are issues accessing an LDAP directory defined in the firewall configuration.

SNMP agent

Support references 77226 - 78235

The OID "SNMPv2-MIB::sys0bjectID.0", which made it possible to identify the type of device queried, presented the default *net-snmp* value instead of the Stormshield value. This anomaly has been fixed.

Support references 80036 - 77779

Excessive memory consumption issues that caused the SNMP agent service to unexpectedly shut down have been fixed.

Regular CRL retrieval

Support reference 81259

When an explicit proxy is defined on the firewall with a specific network port, the mechanism that regularly retrieves CRLs now correctly uses the port of the explicit proxy to access the Internet.





LDAP directory - Backup server

Support reference 80428

In an LDAP(S) configuration defined with a backup server, when:

- The firewall switched to the backup LDAP(S) server because the main server stopped responding, and
- · The backup server also does not respond,

The firewall will then immediately attempt to connect to the main server again without waiting for the 10-minute timeout defined in factory settings.

External LDAP directory

Support reference 81531

After an external LDAP directory was created and made accessible via a secure connection, enabling the option **Check the certificate against a Certification Authority** and selecting a trusted CA no longer cause an internal error on the firewall.

IP address reputation and geolocation service

Support reference 81048

In some cases, the IP address reputation and geolocation service would unexpectedly shut down after competing access that occurs when a configuration is reloaded. Even when it was automatically restarted, service could still be disrupted. This issue has been fixed.

Support reference 77980

An anomaly relating to the IP address reputation and geolocation service would sometimes result in memory corruption, which would cause the firewall to unexpectedly restart. This issue has been fixed.

Network

Static routing and IPsec VPN

Support reference 80862

In policy-based IPsec VPN configurations (non-VTI), whenever a static route was created for the remote network via the IPsec interface, traffic was not encrypted and sent to this network as it was supposed to be. This issue has been fixed.

Bridge - MAC addresses

Support reference 80652

On interfaces attached to a bridge, when a network device is moved and the network traffic that it generates is no longer linked to the same physical interface, the firewall automatically maps the MAC address of the device to the new interface once a Gratuitous ARP request is received from the new device.

This switch was not correctly applied whenever the MAC address was different after the network device was moved This issue has been fixed.





Intrusion prevention

SMB - CIFS protocol

Support references 77484 - 77166

Anomalies in the SMB - CIFS protocol analysis would wrongly raise the "Invalid NBSS/SMB protocol" blocking alarm (nb-cifs alarm:158) during legitimate access to shared Microsoft Windows disk resources. These anomalies have been fixed.

Virtual machines

Serial numbers of VPAYG firewalls

Support reference 76157

The high availability monitoring mechanism did not recognize serial numbers of VPAYG firewalls (serial number of the firewall, to which an extension such as "-XXXXXXXX" is added). This issue has been fixed.

Hardware

Configuration via USB key

Support references 79645 - 79283

Whenever a firewall is configured via USB key, an information message now appears in the console and a waiting period of two minutes is initiated when the USB key needs to be removed to continue ongoing operations (firmware updates, connecting a firewall to a cluster, etc.). Removing the USB key suspends the counter.

This mechanism makes it possible to prevent key decryption errors on firewalls equipped with a TPM (SN3100 and SNi20).

Web administration interface

Filtering and NAT - Geolocation and public IP address reputation

Support reference 80980

When a geographic group or a public IP address reputation group is used in a filter/NAT rule, the tool tip that appears when the user scrolls over the group no longer wrongly displays "Object not found".



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Version 4.1.5 bug fix

It is highly recommended to apply the 4.1.5 update to firewalls in major versions 4.x.x.

As a preventive measure, the certificate used to sign new version updates has been replaced in version 4.1.5. This new certificate, issued by the « Stormshield Product and Services Root CA » trusted certification authority will be used to check the integrity and the signature of all future SNS versions.

Once the new version has been installed, all updates signed with the old certificate will be refused.

IMPORTANT

To install an older version signed with the old certificate on a firewall in version SNS 4.1.5, you must use the USB Recovery procedure. The standard downgrade procedure will not be supported.

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Version 4.1.4 bug fixes

System

VPN SSL in portal mode

Support reference 80332

After a regression in compatibility with Java 8 that was introduced in the previous fix version of SNS, the component that the SSL VPN used in portal mode was compiled with version 8 of the Java development kit to ensure compatibility with:

- Java 8 JRE,
 - or -
- OpenWebStart.

This makes it possible to work around the suspension of public versions of Java JRE 8, scheduled in the near future.





New features in version 4.1.3

System

Log out when idle

The super administrator can now restrict how long administrator accounts stay idle on the firewall. The administrators of these accounts can still define a timeout for their own accounts, but the duration cannot exceed the one defined by the super administrator.



IPsec VPN (IKEv1 + IKEv2)

The warning that appeared when a combined IKEv1/IKEv2 IPsec policy was used has been deleted.

Having proved to be stable for a long time, this feature is no longer considered experimental and can be used in a production environment without particular precautions.

Refer to the Explanations on usage regarding combined IKEv1 and IKEv2 IPsec policies.

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Resolved vulnerabilities in version 4.1.3

OpenSSL

Vulnerability CVE-2020-1968 (Raccoon attack) was fixed after the OpenSSL component was upgraded to version 1.0.2x.

Vulnerability CVE-2020-1971, which can cause a denial of service attack if a CRL in the firewall's PKI was previously compromised, was fixed after the OpenSSL component was upgraded to version 1.0.2x.

Details on this vulnerability can be found on our website https://advisories.stormshield.eu.

FreeBSD - ICMPv6

Vulnerability CVE-2020-7469, regarding the management of error messages in the ICMPv6 network stack, which could lead to *use-after-free* attacks, was fixed after the FreeBSD security patch was applied.

Details on this vulnerability can be found on our website https://advisories.stormshield.eu.

Authentication by certificate

Additional controls have been set up to detect occurrences of the special character "*" in the e-mail address field of certificates. These controls make it possible to stop interpreting this character in requests to the LDAP directory, as it could allow unjustified connections to the firewall

Details on this vulnerability can be found on our website https://advisories.stormshield.eu.

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Version 4.1.3 bug fixes

System

Proxies

Support reference 75970

When the proxy must send a block page, the absence of a Content-Length header in the reply (HTTP HEAD reply) does not wrongly raise the alarm "Additional data at end of a reply" (alarm http:150) anymore.

Support reference 78432 - 79297

Issues with memory leaks in proxies, which would sometimes restart the service unexpectedly, have been fixed.

Support references 78802 - 79204 - 78210 - 77809 - 79584

An issue with enabling brute force protection, which could freeze the proxy, has been fixed.

Support reference 67947

In configurations with a filter policy that implements:

- · A global decryption rule,
- A local filter rule that uses an explicit proxy and has a rule ID that is equal to or lower than the ID of the global decryption rule.

Operations that reload the proxy's configuration (changing the filter policy, changing the SSL/URL filter policy, changing the SSL/URL filter engine, changing the antivirus engine, etc.) no longer ends connections processed by the proxy.

Support reference 79584

An issue with the management of the SSL context, which could freeze the proxy, has been fixed.

Hardware monitoring

Support reference 77170

On SN2100, SN3100 and SN6100 firewalls, the mechanism that monitors fan rotation speed has been optimized so that it no longer wrongly reports alarms that create doubts about the operational status of fans.

High availability (HA)

Support references 78758 - 75581

Memory leak issues, especially in the mechanism that manages HA status and role swapping in a cluster, have been fixed.





High availability (HA) and IPsec VPN (IKEv2 or IKEv1 + IKEv2)

Support reference 79874

An issue with competing access between the log mechanism on IPsec VPN and the HA cache after the synchronization of the IPsec configuration would sometimes shut down the IPsec VPN service. This issue has been fixed.

DHCP relay

Support reference 79298

The option Relay DHCP queries for all interfaces (Configuration > Network > DHCP > DHCP relay) now excludes interfaces that were created when the PPTP server was enabled (Configuration > VPN > PPTP server), and which prevented the DHCP relay service from starting.

SSL VPN

Support references 73353 - 77976

The SSL VPN client now applies the interval before key renegotiation set by default on the SSL VPN server to 14400 seconds (4 hours). Users who do not have the Stormshield Network SSL VPN client must retrieve a new configuration file from the firewall's authentication portal so that the client applies the interval.



VPN SSL in portal mode

Support reference 68759

SSL VPN in portal mode now uses a component that is component with:

- Java 8 JRE,
 - or -
- OpenWebStart.

This makes it possible to work around the suspension of public versions of Java JRE 8, scheduled in the near future.

IPsec VPN

Support reference 79553

When IPsec VPN x509 topologies deployed via SMC (Stormshield Management Center) were updated to version 4.1 (certificate-based authentication), the IPsec VPN tunnels involved would not be able to set up. This issue has been fixed.

IPsec VPN IKEv1 - Certificate-based authentication

Support reference 79156

In configurations that use only IKEv1 IPsec VPN tunnels, an anomaly in the mechanism that compares the Distinguished Names (DN) defined in the certificates that local and remote peers present, prevented such tunnels from setting up. This issue has been fixed.





Sandboxing

Support reference 76120

"Sandboxing license not available" alerts are no longer wrongly raised on firewalls that do not have a sandboxing (Breach Fighter) license and for which sandboxing was not enabled in the configuration.

TPM

On firewalls equipped with a TPM (Trusted Platform Module), *ondisk* certificates can again be encrypted, and the system can access the module when the TPM's symmetric key is changed.

Certificates and PKI

Support reference 78734

Whenever a request to display CRL distribution points (CRLDP) was applied to a sub-certification authority (sub-CA), the CRLDPs of the sub-CA's parent authority would be returned instead.

This anomaly has been fixed and the command applied to a sub-CA now correctly displays its CRLDPs.

Network

Default gateway

Support reference 78996

Default gateways located in a public IP network outside the firewall's public address range can again be defined on the firewall.

Bridge - MAC addresses

Support reference 74879

On interfaces attached to a bridge, when a network device is moved and the network traffic that it generates is no longer linked to the same physical interface, the firewall now automatically maps the MAC address of this device to the new interface once a *Gratuitous ARP* request is received from this device. This makes it possible to ensure uninterrupted filtering on the moved device.

The device will be switched only if the MAC address is the same after it is moved

Interface monitoring - History curves

Support references 78815 - 73024

As the mechanism that retrieves interface names to generate history curves was case sensitive, some history curves were not displayed. This anomaly has been fixed.





Intrusion prevention

DCERPC protocol

Support reference 77417

The DCERPC protocol analyzer would sometimes wrongly create several hundred connection skeletons, causing excessive CPU consumption on the firewall.

This issue, which could prevent the firewall from responding to HA status tracking requests and make the cluster unstable, has been fixed.

sfctl command

Support reference 78769

Using the *sfctl* command with a filter on a MAC address no longer restarts the firewall unexpectedly.

Web administration interface

Dashboard - Interfaces

Support reference 77313

After a link aggregate is created, the order in which interfaces appear in the **Network** widget of the dashboard is no longer wrongly changed.

Captive portal

Support reference 78651

Customized logos displayed on the captive portal (Configuration > Users > Authentication > Captive portal > Advanced properties) are now correctly applied.





Version 4.1.2 bug fixes

IMPORTANT

Firewalls that are part of an IPsec x509 topology (certificate-based authentication) deployed via SMC (Stormshield Management Center) must not be updated to version 4.1.1 or 4.1.2. For more information on this topic, refer to this article in the Stormshield knowledge base.

IMPORTANT

In certain conditions, the proxy can be impacted by a memory leak, leading to unwanted restarts of the service. If you believe you have been affected by this problem, please contact Stormshield support.

System

Multi-user authentication

Support reference 78887

After CSP (content-security-policy) directives were implemented in phases on some websites and these directives were verified by mainstream browsers, users who have SNS multi-user authentication would see a degraded display of such websites.

This issue was fixed by adding the firewall's FQDN to the list of websites allowed to use external resources for the sites in question.

Support reference 78677

After the recent implementation of a new security policy on mainstream web browsers, SNS multi-user authentication would longer function. Depending on the web browser used, the error message "Too Many Redirects" or a warning would appear in the browser's web console.

To fix this issue, the authentication cookies that the proxy generates now contain the attributes "SameSite" and "Secure" when HTTPS is used.

When a user visits an unsecured website, i.e., one that uses HTTP, the "Secure" attribute of the cookie cannot be used. The web browser must be manually configured to enable browsing on these websites again.

Find out more

Proxies

Support reference 78190

The mechanism that generates system event and alert notifications has been optimized to no longer excessively increase the CPU load when the number of connections passing through the firewall surges.







Intrusion prevention

RDP/COTP protocols

Support reference 78923

The mechanism that evaluates filter rules in connections that involve RDP/COTP now correctly applies related translation rules again, and no longer wrongly blocks such traffic.



New features in version 4.1.1

Option to disable stealth mode

Stealth mode has been enhanced with the possibility of disabling it and allowing responses to ICMP requests (option **Enable stealth mode** in the **Application protection** > **Protocols** > **IP protocols** > **IP** module > **Global configuration** tab).

This option allows the firewall to be integrated more easily into existing infrastructures by moderating stealth mode on the firewall, and also prevents packets from being silently ignored. For example, the firewall can adopt the role of a device visible on the network when:

- A packet exceeds the MTU and has a DF bit set to 1 (dfbit=1): the firewall blocks the packet and sends a response ICMP packet.
- A packet passes through the firewall correctly: the firewall decrements the TTL ("Time To Live").

The value of this option, defined in the configuration of the IPS engine's IP protocol processes, replaces the former configuration methods based on the sysctl commands

```
net.inet.ip.icmpreply=1 and net.inet.ip.stealth=0.
```

Intrusion prevention

Filtering and analysis of IEC61850 protocols

SNS version 4.1 supports the IEC61850 protocol analysis (MMS, Goose and SV) and verifies the compliance of IEC61850 packets that pass through the firewall.

These protocols are used mainly in infrastructures that transport electricity to control, oversee and monitor electrical controllers

RDP protocol

The protocol analysis for RDP traffic has been improved.

НΤΤΡ

Protocols derived from HTTP report a specific alarm (alarm 732 "HTTP: invalid upgrade protocol stack") that allows the user to configure alarms an filters more granularly for these protocols.

DHCP client

New DHCP options (60 [vendor-class-identifier], 77 [user-class] and 90 [authsend]) allow SNS firewalls to authenticate on networks of telecoms operators that offer VLAN services. SNS firewalls can therefore be integrated into the operator's network without the need for the PPPOE connection mode.

These options can only be modified through the CLI / Serverd command:

```
config network interface update ifname=xxx DHCPVendorClassId="aaa"
DHCPUserClass="bbb" DHCPAuthsend="ccc"
config network interface activate
```

These commands are explained in detail in the CLI SERVERD Commands Reference Guide.





Update

The hash algorithm of firmware update files has been changed to comply with the highest standards.

New SNi20 firewall models

Compatibility

Version 4.1.0 of the firmware ensures compatibility with new SNi20 industrial firewalls.

In order to ensure service continuity in an industrial setting, the SNi20 firewall is equipped with a hardware bypass function, which when enabled, allows network traffic to pass through in the event of a power outage or appliance breakdown.

Hardware-based security for VPN secrets

SNi20 firewalls are equipped with a trusted platform module (TPM) that secures VPN secrets. With the TPM, a level of security can be added to SNi20 appliances that act as VPN concentrators, which may not necessarily be physically secure. Support for this module begins with this version 4.1.0.

SNi20 and SNi40 model firewalls

Link aggregation

Link aggregation (LACP) is now supported on SNi20 and SNi40 firewall models starting from version 4.1.0.

Network loop management protocols

RSTP and MSTP network loop management protocols are now supported on SNi20 and SNi40 firewall models starting from version 4.1.0.

Serverd

To reduce the attack surface on SNS, the Serverd service can be configured to listen only on the firewall's loopback address. This behavior is enabled by default on firewalls in factory configuration,

and can only be modified with the command:

CONFIG CONSOLE SERVERDLOOPBACK state=0/1

These commands are explained in detail in the CLI SERVERD Commands Reference Guide.

IPsec VPN mobile peers

Multiple mobile policies can now be supported simultaneously when peers are distinguished by their logins (ID). These policies can be added in **Configuration > VPN > IPsec VPN**, *Peers* tab.

Using the peer's login (ID) also makes it possible to change the VPN configuration of a particular mobile peer distinguished by its login, without affecting the tunnels of other mobile peers.





Admin account

To change the password of the *admin* user (super administrator), the old password now needs to be entered as well.

IPsec VPN and LDAP groups

During IPsec VPN connections via SSO authentication, the firewall now retrieves the groups associated with users added from the LDAP, so that these groups can be used in filter rules.

SSL VPN and certificates

To authenticate peers (client or server) in TLS, Stormshield firewalls now only accept certificates that have the *Key Usage* field with the "ServerAuth" attribute, i.e., certificates that comply with X509 v3.

Certification authorities (CAs) and global certificates

Global certificates and certification authorities are now shown and identified as such when the option **Display global policies (Network objects, Certificates, Filtering, NAT and IPsec VPN)** is enabled in the **Preferences** module.

Certificates and PKI

When a certificate is imported in p12 format, the type of certificate (server or user certificate) is now automatically detected.

Certificate enrollment

Stormshield firewalls now support the EST (Enrollment over Secure Transport) certificate enrollment protocol, which is particular due to its use of HTTPS requests secured by the TLS protocol.

The following operations can be performed when EST is set up on Stormshield firewalls:

- Distribution of the public key of the certification authority (CA) that signs certificates,
- Certificate creation or renewal requests by the PKI administrator,
- Certificate creation or renewal requests by the certificate holder (enrollment),

The existing certificate can directly authenticate renewal requests, which no longer require a password, if the EST server allows it.

These operations can only be performed using CLI / serverd commands that begin with:

PKI EST

For more information on the syntax of these commands, refer to the CLI SERVERD Commands Reference Guide.

Certificates generation

Certificates can now be generated with new and more efficient algorithms that use elliptic curve cryptography. The following *CLI / Serverd* commands now offer the options of SECP, Brainpool and RSA:

PKI CA CREATE





PKI CERTIFICATE CREATE
PKI REQUEST CREATE
PKI CA CONFIG UPDATE

The size parameter in these commands also needs to be set. Its value must correspond to the selected algorithm:

Algorithm	Sizes allowed
RSA	768, 1024, 1536, 2048 or 4096
SECP	256, 384, or 521
Brainpool	256, 384, or 512

For more information on the syntax of these commands, refer to the CLI SERVERD Commands Reference Guide.

High availability

LACP link aggregation

On firewalls containing LACP aggregates, a weight can now be assigned to each interface in the aggregate to calculate the quality of high availability.

Assign the value 1 to the new *LACPMembersHaveWeight* parameter in the following *CLI / Serverd* commands:

CONFIG HA CREATE

CONFIG HA UPDATE

This will display the interfaces of the aggregate in the **Impact of the unavailability of an interface on a firewall's quality indicator** table in the **High availability** module of the web administration interface.

Without these commands, the default behavior remains the same: the aggregate will be considered a single interface, and the cluster will switch only when all the interfaces in the aggregate are lost.

For more information on the syntax of these commands, refer to the CLI SERVERD Commands Reference Guide.

High availability monitoring via SMC

Monitoring of firewalls configured in high availability is now optimized, and gets the value of the **System node name** field.

Loss of network modules

The health status calculation that determines the switch from one node to another in a cluster has been enhanced so that the system will recognize the loss of network modules more easily, even after the firewall is restarted.

NAT rules with ARP publication

In high availability configurations, firewalls may send a Gratuitous ARP (GARP) for all their interfaces in order to maintain traffic routing, so that the network can be informed whenever the





location of a MAC address changes.

This operating mode has been improved so that all virtual IP addresses from an **ARP broadcast** of a NAT rule will send a series of Gratuitous ARPs (GARP) during a switch.

Authentication

New SN SSO Agent pour Linux

A new Linux-based SN SSO Agent supports directories that run on non-Windows systems, such as Samba 4. It can be configured in the **Authentication** module in the web administration interface, and detected through logs exported via Syslog. Exported logs are filtered by regular expressions configured earlier in the interface.

For more information on the configuration and operation of the SN SSO Agent for Linux, refer to the technical note SSO Agent for Linux.

SSO Agent - Syslog

Backup syslog servers can now be configured for the SSO agent authentication method.

Temporary accounts

The password that the firewall automatically generates when a temporary account is created (User > Temporary accounts) now meets the minimum password length required in the firewall's password policy (module System > Configuration > General configuration tab).

LDAP

Backup LDAP servers can now be configured on ports other than the main LDAP server port.

SN6100 firewall - Performance

The configuration of memory occupation has been optimized on the IPS engine of SN6100 appliances.

Details on the performance of SN6100 firewall models are provided in the SN6100 Network Security datasheet.

SNS - SMC synchronization

The synchronization of SNS with SMC has been enhanced to allow smoother data exchange between both products, especially during direct access to the firewall administration interface from SMC.

NTP client

The interface that NTP requests go through can now be configured. The time synchronization daemon on an SNS firewall previously made such requests go through the default interface.

This new parameter can only be modified through the CLI / Serverd command:

CONFIG NTP SERVER ADD name=<hostname|groupname> bindaddr=<Firewall obj>

For more information on the syntax of this command, refer to the CLI Serverd Commands Reference Guide.





Network objects

Address range objects now make it possible to configure MAC address ranges.

SSL proxy

The keys generated by the SSL proxy now use the same encryption algorithms as what the certification authority of the SSL proxy uses instead of the algorithms defined by default.

Configuration backups

The algorithm used to derive the passwords that protect configuration backups has been updated to comply with the highest standards.

System

The random kernel generator has been upgraded so that it is now based on a faster, more robust algorithm.

Initial configuration via USB

Bird dynamic routing

Dynamic routing can now be configured by importing *bird.conf* configuration files for IPv4 and *bird6.conf* configuration files for IPv6. The CSV format of the command file has also been enriched for this purpose.

For further information regarding the preparation of .bird and .bird6 files, refer to the technical note Initial configuration via USB key.

setconf operation

In an initial configuration via USB key, the *setconf* command offers a new feature that allows writing lines in sections in addition to writing values in keys (tokens). The CSV format of the command file has been enriched for this purpose.

For further information regarding the *setconf* command, refer to the technical note **Initial** configuration via USB key.

New sethostname operation

A new *sethostname* operation has been added to the initial configuration via USB key, and makes it possible to set the firewall's host name. The CSV format of the command file has been enriched for this purpose.

For further information regarding the *sethostname* operation, refer to the technical note **Initial** configuration via USB key.

Dashboard

SSO agents and syslog servers are now monitored, and their statuses shown in the dashboard.





LDAP directories

Secure connections to internal LDAP directories are now based on standard protocol TLS 1.2.

Exclusion of the proxy for automatic backups

Automatic backups can now be configured to avoid going through the proxy set on the firewall.

This new parameter can only be modified through the CLI / Serverd command:

CONFIG AUTOBACKUP SET

For more information on the syntax of this command, refer to the CLI Serverd Commands Reference Guide.

Web administration interface

System node name

A system node name can now be defined for the firewall (Configuration > General configuration > Advanced properties tab).

This name is particularly useful in high availability configurations, as it easily identifies the member of the cluster on which you are connected when you open a session in console mode, for example.

When this system node name is configured, it appears in parentheses in the upper banner of the web administration interface, after the name of the firewall.

Filter - NAT - HTTP cache feature

The HTTP cache function can no longer be used in filter rules.

If a firewall used this function in an earlier firmware version, it will automatically be disabled when it is upgraded to version 4.1.0 or higher.

Regular CRL retrieval

The IP address presented by the firewall can now be specified for **Regular retrieval of certificate revocation lists (CRL)**.

This address can only be configured through the CLI / Serverd command:

PKI CONFIG UPDATE CHECKBINDADDR=ip address

For more information on the syntax of this command, refer to the CLI Serverd Commands Reference Guide.





Resolved vulnerabilities in version 4.1.1

FreeBSD

Vulnerabilities CVE-2019-15879 and CVE-2019-15880 relating to *cryptodev* were fixed after a FreeBSD security patch was applied.

JQuery

Support reference 78384

Vulnerabilities (CVE-2020-11022 and CVE-2020-11023) were fixed after the JQuery library was upgraded.

Intel processors

Several vulnerabilities – CVE-2019-11157, CVE-2019-14607 and CVE-2018-12207 – that could affect Intel processors were fixed after a FreeBSD security patch was applied and Intel microcode was updated.

Details on these vulnerabilities can be found on our website https://advisories.stormshield.eu.

Command line

The SNS command line service (serverd) was vulnerable to brute force attacks only through protected interfaces, and only when access to the administration server over port 1300 was allowed in the configuration of implicit rules. This flaw has been fixed.

Details on this vulnerability can be found on our website https://advisories.stormshield.eu.

NetBIOS

A vulnerability made it possible to send specially crafted NetBIOS packets through the firewall during NetBIOS sessions to launch denial of service attacks.

Details on this vulnerability can be found on our website https://advisories.stormshield.eu.

Certificates and PKI

Additional controls have been set up for operations such as user identities being downloaded or the publication of a certificate in the LDAP directory. These controls block JavaScript code from being run, as malicious users would have been able to inject it into the certificate.

Web administration interface / Captive portal / Sponsorship

Additional controls have been implemented for connections via the web administration interface, the captive portal or sponsorship, to prevent JavaScript code or additional HTML tags from being executed through the optional disclaimer page.







ClamAV antivirus

Vulnerabilities CVE-2020-3327 and CVE-2020-3341 were fixed after the ClamAV antivirus engine was upgraded to version 0.102.3.



Version 4.1.1 bug fixes

System

SSL VPN

Support reference 76762

The **Available networks or hosts** field was wrongly used to calculate the possible number of SSL VPN clients, and therefore skewed the calculation. This issue has been fixed.

SSL VPN Portal

Support reference 77062

Even though a maximum of servers were accessible via the SSL VPN Portal, additional machines could still be declared. This would cause the firewall's authentication engine to restart repeatedly. Now, servers can no longer be created once the limit is reached, which varies according to the firewall model.

Find out more

Support references 77168 - 77132 - 77388

The SLD would occasionally restart and log off all users whenever two users logged in via the SSL VPN portal and accessed the same resource.

Hardware bypass - SNi40 model firewalls

Support reference 78382

On SNi40 industrial firewalls with the hardware bypass function enabled (Configuration > General configuration tab), an issue that hardware monitoring processes encounter with competing access to the bypass mechanism would sometimes wrongly enable bypass, and provide the wrong status in the firewall's web administration interface. This issue has been fixed.

Directory configuration

Support reference 76576

The default port used to access the backup LDAP server is now the same as the port that the main LDAP server uses.

Monitoring gateways

Support references 71502 - 74524

During the startup sequence of the gateway monitoring mechanism, if any of the gateways used in filter rules switched from an internal "maybe down" status (pinging failed) to an internal "reachable" status, the filter would still consider such gateways disabled. This anomaly has been fixed.

When the status of a gateway changes, it will now be logged as an event.





On firewalls that process many connections, and which use configurations with many gateways, replies to pings may take longer to reach the gateway monitoring mechanism. When this occurs, the mechanism would continuously re-send pings, and restart without sending notifications such as logs or system events. This issue has been fixed.

Support reference 77579

The gateway monitoring mechanism, which would sometimes restart unexpectedly, has been fixed.

Support reference 76802

In some configurations, the process that relied on the gateway monitoring engine would consume an excessive amount of the firewall's CPU resources. This issue has been fixed.

URL filtering - Extended Web Control

Support reference 78169

When a firewall is upgraded to a 4.1.x firmware version, it no longer prevents the generation of URL category groups used by Extended Web Control.

Proxies

Support references 77514 - 76343 - 78378 - 78438 - 78469 - 77896

Issues regarding proxies, which were blocked when the antispam was used together with the Kaspersky antivirus, have been fixed.

Support references 76535 - 75662

Potential competing access between SSL and HTTP proxy queues would sometimes shut down the proxy manager unexpectedly. This issue has been fixed.

Support reference 71870

The proxy daemon no longer shuts down unexpectedly whenever the maximum number of simultaneous connections through the SSL proxy is reached.

Support references 70598 - 70926

The behavior of the HTTP proxy has been changed so that the SLD daemon on the firewall will no longer be overwhelmed when too many requests are redirected to the authentication portal. This new mechanism implements protection against brute force attacks.

SSL proxy

Support references 76022 - 76017

Changes to some parameters (e.g., memory buffers or TCP window sizes) of the SSL proxy, meant to optimize the amount of data exchanged through this proxy, are now correctly applied.

Support reference 77207

An anomaly in the SSL decision-making cache mechanism (decrypt, do not decrypt, etc) that occurs when there are simultaneous connections with the same destination IP addresses with different ports, would occasionally corrupt this cache and freeze the SSL proxy. This anomaly has been fixed.





When attempts to connect to an unreachable SSL server resulted in the SSL proxy immediately returning an error message, the firewall would not properly shut down such connections. An increasing amount of such connections wrongly considered active would then slow down legitimate SSL traffic. This anomaly has been fixed.

SMTP proxy

Support reference 77207

In configurations that use the SMTP proxy in an SMTP filter rule:

In "Firewall" security inspection mode

or

In "IDS" or "IPS" security inspection mode but without SMTP protocol analysis (Application protection > Protocols > SMTP module > IPS tab: Automatically detect and inspect the protocol checkbox unselected),

when the SMTP server shut down a connection after sending an SMTP/421 server message, the STMP proxy would occasionally freeze. This issue has been fixed.

Local storage

Support reference 75301

Firewalls with damaged SD cards (and therefore damaged log storage partitions) would restart in loop. This issue has been fixed.

IPsec VPN IKEv1

Support reference 77679

In IPsec configurations that use mobile peers with certificate authentication, and for which no peer IDs were specified, the message indicating a switch to experimental mode no longer appears by mistake.

Support reference 77358

When IPsec VPN tunnels were set up with remote users (also known as mobile or nomad users), phase 1 of the IKE negotiation would fail because fragmented packets were not correctly reconstructed after they were received. This anomaly has been fixed.

Support reference 65964

The IPsec management engine (Racoon) used for IKEv1 policies no longer interrupts the phase 2 negotiation with a peer when another phase 2 negotiation fails with the same peer.

IPsec VPN IKEv2 or IKEv1 + IKEv2

Support reference 74391

When an extremely large CRL – containing several thousand revoked certificates – is automatically reloaded, the IPsec IKEv2 tunnel manager no longer restarts in loop.

Support reference 75303

When the Bird dynamic routing engine (bird for IPv4 or bird6 for IPv6) was restarted too often, it would cause the IKE daemon to malfunction, preventing IPsec VPN tunnels from being negotiated. This anomaly has been fixed.





Creating several mobile peers that use the same certificate no longer causes the certificate to be loaded repeatedly. This behavior consumed much more memory unnecessarily when many peers were involved.

Support reference 77722

The presence of the same trusted certification authority with a CRL in both the local IPsec policy and global IPsec policy no longer causes a failure when the IPsec configuration is enabled on the firewall.

Support reference 77097

The management of the authentication process was enhanced for the setup of IPsec VPN tunnels in configurations where several LDAP directories are declared and one or several of these LDAP directories take longer than usual to respond.

These enhancements now make it possible to stop blocking attempts to set up other tunnels during the waiting phase.

IPsec VPN - Virtual interfaces

Support reference 77032

During the decryption of IPv6 traffic that was transported in IPv4 IPsec tunnels through virtual interfaces, the firewall would no longer look for return routes among the IPv6 virtual interfaces. Such IPv6 packets are now correctly exchanged at each tunnel endpoint.

IPsec VPN - Logs

Support reference 77366 - 69858 - 71797

Text strings exceeding the maximum length allowed when they are sent to the firewall's log management service are now correctly truncated and no longer contain non-UTF-8 characters. This anomaly would cause a malfunction when logs were read through the web administration interface.

In addition:

- The maximum supported length of a log line is now 2048 characters,
- The maximum supported length of a text field contained in a log line is now 256 characters.

Initial configuration via USB key

Support reference 77603

An anomaly in how special characters (spaces, ampersands, etc.) are managed when CSV files are imported, could prevent some data from being applied (e.g., certificates with names that contain spaces). This anomaly has been fixed.

Antivirus

Support references 77399 - 77369 - 78378 - 78156 - 78579

The antivirus engine no longer freezes at startup, or when its configuration is reloaded in the absence of a Breach Fighter sandboxing license, or when sandboxing is not properly configured.





Network objects

Support reference 77385

When a global network object linked to a protected interface is created, this object will now be correctly included in the Networks internals group.

Restoration of network objects

Support reference 76167

When local or global network objects are restored using a backup file (file with a ".na" extension), the firewall's network routes are reloaded to apply changes that may affect network objects involved in routing.

TPM

Support reference 76664

When a certificate is revoked, the associated .pkey.tpm file is now properly deleted.

Support reference 76665

When a PEM certificate is imported on the firewall without its private key, the debug command tpmctl -a -v no longer wrongly returns a TPM file reading error message (tpm file read error).

SNMP agent

Support references 65418 - 71393

SNMP responses such as SNMP NOSUCHOBJECT, SNMP NOSUCHINSTANCE and SNMP ENDOFMIBVIEW are now correctly interpreted and no longer cause SNMP protocol analyses to stop unexpectedly.

Support reference 71584

The use of the value snmpEngineBoots has changed in order to comply with RFC 3414.

Support references 74522 - 74521

The anomalies observed in table indexing, which reflected the hardware status of cluster members in the HA MIB, have been fixed.

Connection from Stormshield Management Center (SMC)

During the initial connection from SMC to the web administration interface of a firewall in version 4.0.1 or higher, attempts to retrieve the archive containing all the interface data would fail, thereby preventing connections to the firewall from SMC. This anomaly has been fixed.

Reports

In some cases, running the system command checkdb -C, which allows the integrity of the report database to be verified, would actually cause it to be deleted. The system that enabled interaction with this database has therefore been enhanced to introduce more thorough verifications, especially in error management.

For more information on the syntax of this command, refer to the CLI /SSH Commands Reference Guide.





Behavior when the log management service is saturated

Support references 73078 - 76030

When the log management service on the firewall is saturated, it is now possible to define how the firewall manages packets that generate alarms and those intercepted by filter rules that have been configured to log events:

- · Block such packets since the firewall is no longer able to log such events,
- Do not block such packets and apply the configuration of the security policy even though the firewall is unable to log such events.

The behavior of the intrusion prevention system can be configured in the firewall's administration interface via **Configuration** > **Application protection** > **Inspection profiles**.

A percentage threshold, above which the firewall will consider that its log management service is saturated, can also be set. Once this percentage is reached, the firewall will apply the configured action to packets that need to be logged.

The threshold can be changed only with the following CLI / Serverd commands:

CONFIG SECURITYINSPECTION COMMON LOGALARM BlockOverflow= $<0\,|\,1>$ BlockDrop= $<0\,-1\,00>$

CONFIG SECURITYINSPECTION COMMON LOGFILTER BlockOverflow= $<0\,|\,1>$ BlockDrop= $<0\,-100>$

For more information on the syntax of these commands, refer to the CLI SERVERD Commands Reference Guide.

High availability

Support reference 70003

Support reference 56682

The test process in which nodes in the same cluster confirm the availability of other nodes has been enhanced so that the passive node will not be wrongly switched to active mode, thereby creating a configuration with two active nodes.

High availability - IPsec VPN (IKEv2 policy or IKEv1 + IKEv2 policy)

In high availability configurations that apply IKEv2 or IKEv1+IKEv2 IPsec policies, an anomaly sometimes wrongly detected the replay of ESP sequence numbers and packet loss after two failovers in the cluster. This anomaly has been fixed.

High availability - link aggregation

Support reference 76748

In a high availability configuration, an active node switching to passive mode would no longer wrongly disable VLAN interfaces that belonged to a link aggregate (LACP).





Maintenance - High availability

Support reference 75986

In a high availability configuration, the option that allowed an active partition to be copied to the backup partition from the other member of the cluster is available again (module **System > Maintenance > Configuration** tab).

Filter - NAT - MAC addresses

Support reference 76399

A rule that has a host object as its destination with a forced MAC address (host in a DHCP reservation, for example) now correctly filters traffic that matches it.

High availability - Filtering and NAT - Time objects

Support reference 76822 - 73023 - 76199

To prevent network instability in high availability clusters, the re-evaluation of filter rules is now optimized when there is a change in the status of time objects used in one or several of these rules.

Support reference 76822

The re-evaluation of filter rules has been optimized when time objects used in several rules in the filter policy change their status.

Routers

Support references 75745 - 74524

After a firewall is restarted, the router monitoring service now correctly applies the last known status of these routers.

Certificates and PKI

Attempts to import a certificate already found in the firewall's PKI when the "Overwrite existing content" option is unselected, no longer duplicate this certificate on the firewall.

During a connection to a firewall from an SMC server, the firewall now checks that the certificate of the SMC server contains an *ExtendedKeyUsage* field with the attribute *ServerAuth*.

Monitoring certificates and CRLs

Support reference 76169

In a HA cluster, the mechanism that monitors the validity of certificates and CRLs on the passive firewall no longer wrongly generates system events every 10 seconds. Typical events are Passive certificate validity (event 133) or Passive CRL validity (event 135).

In addition, the mechanism that monitors the validity of CRLs now only generates alerts when a CRL exceeds half of its lifetime and is due to expire in less than 5 days.

Firmware updates

The certificate used to sign firmware updates now contains a specific OID monitored by the mechanism that verifies the firewall's update files.





Radius authentication

Support reference 74824

In a configuration that uses Radius server authentication via pre-shared key, selecting another host object in the Server field, then saving this only change no longer causes the initial preshared key to be deleted.

Automatic backups

Support reference 75051

The mechanism that checks the certificates of automatic backup servers was modified after the expiry of the previous certificate.

Support reference 77432

The absence of the "/log" folder no longer prevents automatic backups from functioning properly.

Network interfaces

Support reference 76645

When a bridge is deleted, all occurrences of this bridge will now be correctly removed from configuration files, and no longer prevents new interfaces from being displayed when new network modules are added.

DHCP relay

Support reference 75491

When GRE interfaces are defined on the firewall, selecting "Relay DHCP queries for all interfaces" no longer causes the DHCP relay service to restart in loop.

Network

Bird dynamic routing

Support reference 77707

The check link directive used in the protocol direct section in the Bird dynamic routing configuration file is now correctly applied for IXL network interfaces (fiber 4x10Gbps and 2x40Gbps network extension modules for SN2100, SN3100 and SN6100 models; 4x10G BASE-T modules for SN710, SN910, SN2000, SN2100, SN3000, SN3100 and SN6100 models; fiber 10Gbps onboard ports on SN6100 models) and IGB network interfaces (SNi20, SNi40, SN2000, SN3000, SN6000, SN510, SN710, SN910, SN2100, SN3100 and SN6100).

Interfaces

Support references 73236 - 73504

On SN2100, SN3100, SN6100 and SNi40 firewall models, packets would occasionally be lost when a cable was connected to:

 One of the management ports (MGMT) on SN2100, SN3100 or SN6100 models, or





One of the interfaces of an SNi40 firewall.

This issue has been fixed by updating the driver on these interfaces.

Wi-Fi

Support reference 75238

Changes to the access password of a Wi-Fi network hosted by the firewall are now correctly applied.

Hardware monitoring

System events (ID 88 and 111) are now generated when a defective power supply module reverts to its optimal status (when the module is replaced or plugged back in).

Intrusion prevention

TNS protocol - Oracle

Support references 77721 - 71272

Analyses of TNS - Oracle client-server communications that undergo packet fragmentation and address translation (NAT) would desynchronize traffic due to packets being rewritten. This issue has been fixed.

TCP protocol

Support reference 76621

When a threshold was defined for the Maximum number of simultaneous connections for a source host in the TCP configuration, and when a TCP-based filter rule blocked an attempted Syn Flood denial of service attack, the packets that raised the alarm were correctly blocked but no alarm would be raised in the corresponding log file (I alarm). This anomaly has been fixed.

RTSP protocol

Support reference 73084

When an RTSP request that uses an RTP/AVP/UDP transport mode passes through the firewall, the RTSP analysis engine no longer deletes the *Transpor*t field and broadcast channels are set up correctly.

Policy Based Routing (PBR)

Support reference 77489

When a firewall-initiated connection was created, the system would query the intrusion prevention engine to determine the need for policy-based routing, which would lead to issues with competing access and cause the firewall to freeze. This issue has been fixed.

НΤΤΡ

The HTTP protocol analysis no longer raises an alarm or blocks traffic when there is an empty field in the HTTP header, especially when SOAP messages are encapsulated in an HTTP request.





Support references 74300 - 76147

When a value is entered in the Max. length for a HTML tag (Bytes) field (Application protection > Protocols > HTTP module > IPS tab > HTML/Javascript analyses), and a packet presents an attribute that exceeds this value, the firewall no longer wrongly returns the error "Possible attribute on capacity (parser data handler (not chunked))" but the error "Capacity exceeded in an HTML attribute".

NTP

Support reference 74654

To improve compatibility with certain vendors, the maximum size of NTP v3 packets considered valid is now set to 120 bytes by default.

Connection counter

Support reference 74110

The mechanism that counts simultaneous connections has been optimized to no longer raise the alarm "Maximal number of connexions per host reached" (alarm tcpudp:364).

DNS protocol

Support reference 71552

Requests to update DNS records are now better managed in compliance with RFC 2136 and no longer trigger the block alarm "Bad DNS protocol" (alarm dns:88).

Quarantine when alarm raised on number of connections

Support reference 75097

When "Place the host under quarantine" is the action set for the alarm "Maximal number of connexions per host reached" (alarm tcpudp:364), the host that triggered this alarm is now correctly added to the blacklist for the quarantine period configured.

Filtering - SIP protocol

Support reference 76009

An error message now appears when there is an attempt to enable a filter rule such as:

- The option Redirect incoming SIP calls (UDP) is enabled (Action > Advanced properties > Redirection),
- Two or more destination ports are defined, one relying on ANY as a protocol, and at least another based on UDP or TCP.

Policy-based routing

Support reference 76999

In PBR, when routers were changed directly in filter rules, IPState connection tables (for GRE, SCTP and other protocols) now apply the new router IDs.





Hardware

SN6000 model firewalls

Support references 75577 - 75579

In a few rare cases, a message warning of missing power supply modules would be wrongly sent on SN6000 firewalls equipped with an IPMI module in version 3.54. A mechanism that restarts the IPMI module has been set up to deal with this issue.

This mechanism is disabled by default and does not affect traffic going through the firewall, but temporarily prevents the refreshment of component data. The mechanism needs about five minutes to run its course, the time it takes to restart the IPMI module and to refresh data on components.

This new parameter can only be modified through the CLI / SSH command:

setconf /usr/Firewall/ConfigFiles/system Monitord EnableRestartIPMI <0|1>

For more information on the syntax of this command, refer to the CLI /SSH Commands Reference Guide.

Virtual machines

EVA on Microsoft Azure

Support reference 76339

The Microsoft Azure Linux Guest Agent log file (file waagent.log) was moved to the "/log" folder on the firewall to avoid saturating the "/var" file system on the firewall.

Web administration interface

Users and groups

Support reference 78413

In directories that have several thousand entries (especially in nested groups), requests to display users and groups for a selection (e.g., the Filter - NAT module) could take an unusually long time and cause the display of the module to freeze. This issue has been fixed.

Reports

Support reference 73376

The "Top sessions of Administrators" report now shows all the sessions of the firewall's administrators, i.e., sessions of the admin (super administrator) account and of all users and user groups added as administrators. The report previously contained only sessions of the admin (super administrator) account

40 Gb/s network modules

The maximum throughput indicated in each interface's configuration panel is now 40 Gb/s for the network modules concerned.





Protocols

Support reference 75435

The search filter applied to the protocol tree (Application protection > Protocols) now stops being applied after a module is reloaded.

Interface monitoring

Support reference 76162

The theoretical throughput of Wi-Fi interfaces now factors in the standard used (A/B/G/N) and no longer indicates 10 Mb/s systematically.

Hardware monitoring / High availability

The serial number of both members of the cluster now appears in the list of indicators.

LDAP directories

Support reference 69589

Users can now correctly access an external LDAP directory hosted on another Stormshield firewall via a secure connection (SSL) when the option "Check the certificate against a Certification authority" is selected.

Filter - NAT

Support reference 76698

Network objects defined with only a MAC address are now correctly listed as available network objects when a filter rule is being created.

Static routing - Return routes

Support references 77012 - 77013

USB/Ethernet (4G modem) interfaces can now be selected as the routing interface when a static route or return route is added.

Filtering - Implicit rules

Support reference 77095

When the administrator requests to disable all implicit rules, the system command to disable them is now correctly applied.

SSL VPN

Support reference 76588

When the SSL VPN configuration module is opened, the window indicating that the captive portal is not enabled on external interfaces no longer appears by mistake when it is enabled.





Global router objects

Support reference 76552

Double-clicking on a router object now correctly opens the window to edit routers instead of the window for hosts.

Protocols - DNS

Support reference 72583

After the action applied to a DNS registration type is changed, displaying other DNS profiles successively no longer causes an error when the table of DNS registration types and applied actions is refreshed.

User names

Support reference 74102

User names are no longer case-sensitive when they are saved in the tables of the intrusion prevention engine. This guarantees that names are mapped to filter rules based on the names of authenticated users.

Authentication methods

Support reference 76608

During a user's initial access to the Users > Authentication module, the message asking the user to save changes before quitting, even though none were made, will no longer appear.



Version 4.1.0 not published

Version 4.1.0 is not available to the public.



New features in version 4.0.3

IMPORTANT

Firewalls must not be upgraded from SNS in version 3.10.x or higher to a 4.0.x version. This operation is not supported.

For further information, refer to Recommendations.

System

WebGUI file signature

A signature has been added for SNS WebGUI files to strengthen SMC communication mechanisms.

Obsolete features and algorithms

Filter - NAT - HTTP cache feature

As the use of the *HTTP cache* function in filter rules will be phased out in a future version of SNS, a warning message now appears to encourage administrators to modify their configurations.

This message appears under the filter grid in the Checking the policy field.

IPsec VPN - Obsolete authentication and encryption algorithms

As some algorithms are obsolete and will be phased out in a future version of SNS, a warning message now appears to encourage administrators to modify their configurations. The algorithms in question are:

- Authentication algorithms: md5, hmac md5 and non auth,
- Encryption algorithms: blowfish, des, cast128 and null enc.

This message appears when these algorithms are used in the profiles of IPsec peers.

IPsec VPN - Backup peers

As the use of backup peers (designated as the "Backup configuration") is obsolete and will be phased out in a future version of SNS, a warning message now appears to warn administrators and encourage them to modify their configurations. This message appears under the IPsec policy grid in the **Checking the policy** field.

For this configuration, use virtual IPsec interfaces instead, with router objects or dynamic routing.





Resolved vulnerabilities in version 4.0.3

S7 protocol

The firewall would restart unexpectedly whenever:

- S7 traffic included an exchange containing an invalid request packet followed by an invalid response packet, and
- The alarm "S7: invalid protocol" (alarm s7:380) was set to "Pass", and
- The option "Log each S7 request" was enabled in the S7 protocol parameters.

This flaw has been fixed.

SIP over TCP protocol

An anomaly, which could result in a SIP session double lock and the sudden shutdown of the SIP over TCP protocol analysis, has been fixed.

Details on this vulnerability can be found on our website https://advisories.stormshield.eu.

SNMP

Support reference 76629

Running an SNMP operation when a wrong OID (that does not begin with ".") is added to the blacklist in the SNMP protocol parameters, no longer causes the firewall to reboot in loop.

Details on this vulnerability can be found on our website https://advisories.stormshield.eu.

FreeBSD

If a field in the IPv6 header was not properly initialized, it would cause a memory leak that cannot be exploited.

This vulnerability (CVE-2020-7451) was fixed after a security patch was applied to the FreeBSD TCP network stack.

NetBIOS

A vulnerability made it possible to send specially crafted NetBIOS packets through the firewall during NetBIOS sessions to launch denial of service attacks.

Details on this vulnerability can be found on our website https://advisories.stormshield.eu.



Version 4.0.3 bug fixes

System

IPsec VPN (IKEv1)

Support reference 75824

Whenever a remote peer switched to its backup peer (designated as the "Backup configuration"), the IKE daemon would sometimes restart unexpectedly and shut down open IPsec tunnels. This anomaly has been fixed.

GRETAP and IPsec

Support reference 76066

The system command *ennetwork -f* no longer makes the firewall reboot in loop in configurations containing GRETAP interfaces that communicate through IPsec tunnels.

SSL VPN

A new certificate, with which Java JAR compiled files can be signed, has been installed and replaces the former certificate due to expire soon (05/24/2020).

SN910 model firewalls

Support reference 76528

After a upgrade of the firewall from an SNS 3.9.x version to an SNS 4.0.x version, the ports of IX interfaces were no longer in the right order on SN910 firewalls equipped with an IX card.

An automatic mechanism has been set up to restore the order of ports.

Daemon shutdown time

Support reference 74990

In some rare cases, a daemon would shut down after a certain duration and prevent the firewall from completing its update. This duration has been shortened to allow the firewall update to run properly.

Network

Wi-Fi network

Support references 73816 - 75634 - 75958

Devices that use *Intel Wireless-N 7260* or *Qualcomm Atheros AR6004 802.11a/b/g/n* Wi-Fi cards would occasionally encounter connectivity issues on the firewall's Wi-Fi. This anomaly has been fixed.





Intrusion prevention

TDS protocol

The analysis of the *Status* field in TDS (Tabular Data Stream) packets no longer wrongly raises the alarm "TDS: invalid protocol" (alarm tds:423).

NB-CIFS protocol

The analysis of NB-CIFS traffic from Microsoft Windows hosts no longer wrongly raises the alarm "Invalid NBSS/SMB2 protocol" (alarm nb-cifs:157).

LDAP protocol

Authentication via SASL (Simple Authentication and Security Layer) now supports the NTLMSSP protocol, and therefore no longer generates errors when analyzing LDAP traffic that uses this protocol.

NTP

NTP packets that present a zero *origin timestamp* no longer wrongly raise the alarm "NTP: invalid value" (alarm ntp:451).

DNS protocol

Support references 72754 - 74272

The DNS protocol analysis has been modified to reduce the number of false positives from the "DNS id spoofing" alarm (alarm dns:38).

Web administration interface

Access to private data [logs]

To get back full access to logs (private data), click directly on the message "Logs: Restricted access" in the upper banner.

Directory configuration

Support reference 76069

When an external LDAP directory is set as the default directory, the name of this directory is no longer wrongly replaced with NaN when its parameters are modified.

Interfaces

Support reference 76497

The IP addresses of interfaces 11 and up were replicated on the second interface of the firewall, displaying wrong information as a result. This anomaly has been fixed.

Authentication

During the configuration of the RADIUS authentication method, the "Pre-shared key" fields were not applied. This anomaly has been fixed.





New features in version 4.0.2

IMPORTANT

The update of a firewall from an SNS version 3.10.x and upwards to an SNS version 4.0.x must not be performed and is not supported.

Details are available in Recommendations section.

Stability and performance

The synchronization of SNS with SMC has been enhanced to allow smoother data exchange between both products, especially during direct access to the firewall administration interface from SMC.

Increased security during firmware updates

Security is now tighter during firmware updates. In addition to update packages being protected by signatures to ensure their integrity, Stormshield now also secures communications with the update servers used. These communications now take place in HTTPS and over port 443.

Hardware

SSH commands

A new CLI / SSH command makes it possible to operate the TPM, and begins with:

tpmctl

It includes a command that allows new *PCRs* (*Platform Configuration Registers*) to be approved after the BIOS or hardware modules are updated.

For more information on the syntax of this command, refer to the CLI SSH Commands Reference Guide.

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Resolved vulnerabilities in version 4.0.2

Authentication portal (captive portal)

New checks are now conducted during the verification of parameters used in the URL of the firewall's captive portal.

Details on this vulnerability (CVE-2020-8430) can be found on our website https://advisories.stormshield.eu.

CLI / Serverd commands

The CLI Serverd command CONFIG AUTOUPDATE SERVER has been enhanced so that the use of the "url" parameter is now better monitored.

Libfetch library

The vulnerability **CVE-2020-7450** was fixed after a security patch was applied to the FreeBSD *libfetch* library.

Details on this vulnerability can be found on our website https://advisories.stormshield.eu.

Web administration interface

Additional checks are now implemented during the verification of parameters used in the URL of the firewall's web administration interface.

Details on this vulnerability can be found on our website https://advisories.stormshield.eu.

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Version 4.0.2 bug fixes

System

SSL proxy

Support reference 74927

To prevent compatibility issues with embedded programs or certain browsers, especially in iOS 13 and MacOS 10.15, the size of certificate keys that the SSL proxy generates for SSL connections has been raised to 2048 bits.

Support reference 74427

When the certification authority of the SSL proxy expired, the firewall would sometimes stop attempting to generate new keys unnecessarily for some events, e.g., when reloading the filter policy or network configuration, or when changing the date on the firewall. This would cause excessive CPU usage.

Proxies

Support references 66508 - 71870

In heavy traffic, the proxy would sometimes shut down during a failed HTTP header analysis. This issue has been fixed.

Support reference 71870

The proxy no longer shuts down unexpectedly whenever the SSL proxy is used and the maximum number of simultaneous connections is reached.

Support references 70721 - 74552 - 75874

Memory consumption is now optimized when the proxy is used.

Proxy - URL filtering

Support reference 73516

The connection between the HTTP/HTTPS proxy and the URL filtering engine of the Extended Web Control solution would occasionally be lost; this would display the *URL filtering is pending* page to clients whose connections used the proxy. This issue has been fixed.

Filter - NAT

Support references 76343 - 76231

If several consecutive rules use the same object, they will no longer prevent the filter policy from reloading.

IPsec VPN

Support references 74551 - 74456

An anomaly in the IPsec function **key_dup_keymsg()**, which would generate the error*Cannot access memory at address* and cause the firewall to shut down suddenly, has been fixed.







Support reference 74425

A parameter would occasionally prevent ResponderOnly mode from running properly whenever Dead Peer Detection (DPD) was enabled. This anomaly has been fixed.

IPsec VPN (IKEv2 / IKEv1 + IKEv2)

Support reference 68796

In configurations that use IKEv2 IPsec policies or which combine IKEv1 and IKEv2, the firewall would sometimes fail to send a network mask to the Stormshield IPsec VPN client when it set up the mobile tunnel in config mode. The network mask that the IPsec client arbitrarily chose would then occasionally conflict with the local network configuration on the client workstation.

The firewall now always sends the network mask /32 [255.255.255.255] to the IPsec VPN client for mobile tunnels in config mode.

Global host objects included in router objects

Support reference 71974

When global host objects included in router objects are renamed, the change is correctly applied in the router object concerned.

Certificates and PKI

Support reference 76048

When certification authorities are imported, spaces in the import path are now correctly interpreted and no longer cause the import to fail.

ANSSI "Diffusion Restreinte" mode

When the ANSSI "Diffusion Restreinte" mode is enabled (System > Configuration > General configuration tab), a mechanism now checks the compatibility of Diffie-Hellmann (DH) groups used in the configuration of IPsec peers with this mode. The list of allowed DH groups has been updated; now only DH 19 and 28 groups must be used.

Excessive memory consumption of the serverd daemon

Support references 76158 - 75155

The memory consumption of the serverd daemon would increase to an excessive extent with the number of remote connections set up via SMC. This issue, which could prevent connections from being set up with the firewall's web administration interface, has been fixed.

Sandboxing

Support reference 76121

When no Sandboxing license has been installed (Stormshield Breach Fighter option) or when the license has expired, the AVD daemon would no longer shut down unexpectedly when users attempt to reload their configuration.





Network

Static routing

Support reference 72938

On the incoming interface of a bridge, policy-based (PBR) routing instructions now take priority over the option to keep initial routing. This new order of priority does not apply to DHCP responses when the IPS automatically adds the option to keep initial routing.

Support reference 72508

Router objects with load balancing that have been configured as the default gateway on the firewall would sometimes override static routes. As a result of this, connections would be initiated from the firewall with the wrong source IP address. This anomaly has been fixed.

Trusted Platform Module (TPM)

Support reference 76181

When the IKE2 / IKEv1+IKEv2 IPsec tunnel manager retrieves the encryption key stored on the TPM, it no longer causes memory leaks.

Intrusion prevention

SIP

Support reference 75997

When a sent SIP packet and its reply contained a field with an anonymous IP address, and the 465 alarm "SIP: anonymous address in the SDP connection" was configured to **Pass**, the firewall would restart unexpectedly. This anomaly has been fixed.

SNMPv3 protocol

Support reference 72984

The SNMP protocol analysis no longer wrongly raises the **Prohibited SNMP user name** alarm (snmp:393) for IDs specified in the whitelist of the SNMPv3 protocol.

Trusted Platform Module (TPM)

Support reference 76181

An anomaly in a function would sometimes cause a shortage of handles, or object identifiers, used for authentication on the TPM, making communication with the TPM impossible. This anomaly has been fixed.

Elastic Virtual Appliances (EVA)

CLIB /B serverd commands

The CLIB / Serverd MONITORB HEALTH command run on an EVA now returns the value N/A for absent physical modules (e.g., fan, disk, etc.) instead of *Unknown*, which caused an anomaly on SMC administration consoles.







Web administration interface

Authentication portal (captive portal)

Support reference 76398

The focus of the connection window in the captive portal is no longer set by default on the Cancel value. Pressing [Enter] on the keyboard after typing the login and password no longer logs off the user by mistake.

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New features in version 4.0.1

Filtering

MAC address filtering

SNS now makes it possible to define and use network objects that are based on MAC addresses only. Such objects can be used in filter policies for level 2 filtering similar to stateful mode.

Industrial protocols

PROFINET support

PROFINET is a set of protocols used in the production, agriculture and transport sectors. PROFINET consists of four main protocols (among others): PROFINET-IO, PROFINET-RT, PROFINET-DCP and PROFINET-PTCP.

You can now filter by these protocols in SNS in order to secure such environments.

Industrial licenses

Industrial licenses are now verified and the configuration of industrial protocols is suspended if the license is missing (or when firewall maintenance has expired).

User comfort

New graphical user interface

The SNS version 4.0.1 graphical interface has been fully reworked to improve user comfort. It is now easier to switch between configuration and monitoring modules.

New simplified dashboard

The dashboard has been simplified to provide a clearer view of the status of the firewall. A drill down mechanism enables access to detailed information if it is needed for analyses.

New network configuration panel

The network configuration panel has been simplified to streamline the configuration of interfaces.

New certificate management panel

The certificate management panel has been simplified to facilitate PKI configuration.

New log display panel

The log display panel has been simplified and offers logs in the form of views by specific themes.

New responsive captive portal

The captive portal now has a new responsive design. Its display can be adapted to the size of the screen, so that the captive portal can be used on smartphones or tablets.





Initial installation wizard removed

The initial installation wizard has been removed.

Management

New health indicators

Two new health indicators are available: the first relating to CPU temperature, and the second relating to the administration password if it is too old or is still the default password.

Wi-Fi interface monitoring

Monitoring on Wi-Fi interfaces can now be viewed.

ARPING support

The ARPING command is now available to assist in analyses.

Exporting an identity (containing the private key) or a certificate

You can now export identities (user, server or smart card certificates and the associated private key) or certificates only (user, server or smart card).

Update procedure in cluster mode optimized

The update procedure for clusters has been optimized to prevent update files from being downloaded twice.

Refreshing SSHD configuration

The configuration of the SSHD service has been reworked to ensure compliance with the latest security standards.

Telemetry

A telemetry service is now available on SNS to maintain anonymous statistics regarding the life cycle of SNS firewalls. These statistics serve to improve the quality and performance of future products. The indicators reported in this version are:

- · Percentage of CPU use,
- Percentage of memory use,
- Volume of logs generated.

Disabled by default, this service can be enabled/disabled in the module **Configuration > General configuration > Advanced properties** tab.

Stability and performance

HA mechanisms reworked

High availability synchronization has been simplified to ensure higher stability and better performance.

Proxy mechanisms reworked

The sandboxing features in Breach Fighter have been extracted from the proxy service and now run in a separate service for higher stability.





Improved IPS performance

The IPS connection manager has been enhanced to improve performance.

Simplified DCERPC plugin

The DCERPC plugin has been modified to enable easier configuration.

Overall improved performance

The operating system on SNS firewalls has been upgraded to provide better performance.

ClamAV antivirus

A new parameter in ClamAV makes it possible to restrict the duration of the antivirus analysis. This acts as a new layer of protection against zip bombs. As such, if the length of the analysis implies that the analyzed file contains an overwhelming amount of data, the analysis will be stopped.

Set by default to 120 seconds, this parameter can only be modified through the command:

CONFIG ANTIVIRUS LIMITS MaxProcTime=<time>

For more information on the syntax of these commands, please refer to the CLI SERVERD Commands Reference Guide.

Hardware

Hardware-based security for VPN secrets on compatible SN3100 models

Ever since revision A2 of SN3100 model firewalls, they now implement a trusted platform module (TPM) dedicated to securing VPN secrets. With the TPM, an extra level of security can be added to SN3100 appliances that act as VPN concentrators, which may not necessarily be physically secure. This module is supported from version 4.0.1 onwards and can be configured in the interface and in command line.

SN6100 - Seventh and eighth 8x1G modules supported

From SNS version 4.0.1 onwards, eight 8x1G modules can be supported on SN6100 appliances.

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Resolved vulnerabilities in version 4.0.1

Certificates and PKI

Additional checks have been implemented when certificates are processed, in order to prevent the execution of JavaScript that can be embedded in specially crafted certificates for malicious purposes. Details on this vulnerability can be found on our website https://advisories.stormshield.eu.

ClamAV

The vulnerability CVE-2019-15961, which would enable denial of service attacks through specially crafted e-mails, was fixed with the upgrade of the ClamAV antivirus engine.

Details on this vulnerability can be found on our website https://advisories.stormshield.eu.

OpenSSL

Vulnerabilities (CVE-2019-1563, CVE-2019-1547 and CVE-2019-1552) were fixed with the upgrade of the OpenSSL cryptographic library.

Details on these vulnerabilities can be found on our website https://advisories.stormshield.eu.

RTSP protocol

Support reference 70716

A flaw in the IPS analysis of the RTSP protocol with the interleaving function, mainly used by IP cameras, would occasionally cause the appliance to restart. This flaw has been fixed.

Do note that interleaving support is not enabled in factory configuration.

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Version 4.0.1 bug fixes

System

IPsec VPN (IKEV1 + IKEv2)

Support reference 73584

In configurations that use both IKEv1 and IKEv2 peers, as UID (LDAP) and CertNID fields used for authentication are applied, user privilege verifications for IPsec tunnel setup are no longer ignored.

Support reference 72290

On firewalls that host IKEv1 and IKEv2 peers, groups belonging to users who set up mobile IKEv1 tunnels with certificate authentication and XAUTH are now taken into account.

Automatic backups - Cloud Backup

Support reference 73218

Configurations backed up in Cloud Backup can now be restored again.

System - Time zone

Support reference 69833

The Europe/Moscow time zone on the system has been updated to fix a time difference of one hour.

Firewalls with IXL cards

For firewalls equipped with IXL cards:

- Fiber 4x10Gbps and 2x40Gbps network extension modules for SN2100, SN3100 and SN6100 models,
- 4x10G BASE-T modules for SN710, SN910, SN2000, SN2100, SN3000, SN3100 and SN6100 models.
- Fiber 10Gbps onboard ports on SN6100 models.

Support reference 73005

An issue with latency, which could affect firewalls connected using an IXL card on third-party equipment, has been fixed.

Support reference 72957

To prevent some negotiation issues relating to the automatic detection of media speed, the available values for IXL network cards can now be selected in the **Network** > **Interfaces** module.

Filter - NAT

The fields Force source packets in IPsec, Force return packets in IPsec and Synchronize this connection between firewalls (HA) were added to the CSV export file in filter and NAT rules.





High availability

When an alias is added to an existing network interface, firewalls in a HA cluster are no more switched.

High availability - IPsec VPN

Support reference 74860

As the SAD's (Security Association Database) anti-replay counters are sent to the passive firewall, sequence numbers are incremented in line with the high availability (HA) mechanism's operating mode.

Whenever the passive firewall detected IPsec traffic in HA configurations (e.g. monitoring frames from virtual IPsec interfaces), it would also send incremented sequence numbers to the active firewall

As a result of these successive increments, sequence numbers would quickly reach the maximum values allowed. This would then wrongly activate IPsec anti-replay protection and block traffic going through tunnels. This issue has been fixed.

High availability and monitoring

Support reference 73615

A vulnerability to memory leaks has been fixed in high availability configurations with monitoring enabled.

Initial configuration via USB key

Support reference 73923

Firmware can now be updated again via USB key.

Authentication by certificate

A content check has been applied to some parameters used in the creation of cookies.

Reports

Support reference 74730

When the firewall is restarted, an anomaly occurs when the report database is enabled, causing several error messages to appear in the console:

```
checkdb[181]: Missing database file: /var/db/reports/reports.db enreport: checkdb: Unable to restore the reports database enreport: Unable to mount the reports database.
```

This anomaly has been fixed.

Serial port - File editors

Support reference 72653

A display bug that occurred during the use of Joe / Jmacs editors via serial link has been fixed.







Intrusion prevention

Support reference 73591

Enabling verbose mode on the intrusion prevention engine that analyzes some protocols (DCE RPC, Oracle, etc.) no longer causes the firewall to suddenly reboot.

Web administration interface

Static routing

Support references 73316 - 73201

In the **Network** > **Routing** module, the IPsec interface can now be selected again during the definition of a static route.

Network objects

Support reference 73404

Accented characters in the comments of network objects no longer prevent the pages of the web administration interface from loading correctly.

DHCP - Server

Support reference 73071

A warning message now appears to indicate that IP address reservations can no longer be added while a display filter is enabled.

DHCP - Relay

Support reference 72951

If network interfaces were specified to relay DHCP requests, they were replaced with the default value (*automatic*) after quitting and displaying the DHCP module again. This anomaly has been fixed.

Special characters

Support references 68883 - 72034 - 72125 - 73404

A bug during the conversion of special characters to UTF-8 (e.g. Asian or accented characters) generated XML errors and prevented affected modules, such as filtering and NAT, from being displayed. This anomaly has been fixed.

Certificates and PKI

Support reference 74111

CRLs containing several thousand revoked certificates would fail to display correctly on some firewall models. This issue has been fixed; now only the first 1000 items are displayed.





SNMP agent

Support reference 74337

During the configuration of the SNMPv3 server, both encryption algorithm buttons would always stay active even after they have been selected. This anomaly has been fixed.

Modbus protocol

Support reference 71166

The firewall would not take into account the information entered in the Allowed ÜNIT IDs table (Application protection > Protocols > Industrial protocols > Modbus > General settings). The same information would also not appear in the table after quitting the module.





Contact

To contact our Technical Assistance Center (TAC) Stormshield:

• https://mystormshield.eu/

All requests to technical support must be submitted through the incident manager in the private-access area https://mystormshield.eu, under Technical support > Report an incident / Follow up on an incident.

+33 (0) 9 69 329 129

In order for us to provide high-quality service, you are advised to use this communication method only to follow up on incidents that have been created earlier on https://mystormshield.eu.







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